

EUROPEAN GENERAL PRACTICE



RESEARCH NETWORK

*EGPRN is a network organisation within  
WONCA Region Europe - ESGP/FM*

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## **European General Practice Research Network**

**Antwerp – Belgium**

**18<sup>th</sup> – 21<sup>st</sup> October, 2012**

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### **SCIENTIFIC and SOCIAL PROGRAMME**

***THEME:* “Research on Patient-centred Interprofessional  
Collaboration in Primary Care”**

**Pre-Conference Workshops  
Theme Papers  
Freestanding Papers  
One slide/Five minutes Presentations  
Posters**

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#### **Place**

**University of Antwerp  
City campus – Hof Van Liere (congress centre)  
Prinsstraat 13  
2000 Antwerp - Belgium**

**This EGPRN Meeting has been made possible thanks to the unconditional support of the following sponsors:**



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The meetings of the European General Practice Research Network (EGPRN) have earned accreditation as official postgraduate medical education activities by the Norwegian, Slovenian, Irish and Dutch College of General Practitioners.

Those participants who need a certificate can contact Mrs. Hanny Prick at the EGPRN-Coordinating Office in Maastricht, The Netherlands.

## **“Research on Patient-centred Interprofessional Collaboration in Primary Care”.**

Dear doctors, researchers, and colleagues,

On behalf of the host organizing committee, we look forward to welcome you in Antwerp at the 75<sup>th</sup> EGPRN-meeting. It is a great honour for us to organize this jubilee meeting. In October 2012, we also celebrate the 40<sup>th</sup> anniversary of our Centre of General Practice- integrated in the department of Primary and Interdisciplinary Care. Because of these two important events we hope to host a lot of participants from Belgium and all over Europe. The EGPRN Antwerp meeting will take place in the beautiful historical buildings of the University of Antwerp.

Facing an aging population, interprofessional collaboration in primary care is a challenge for all health care providers in near future. In 2011, WONCA-Europe stated that GPs should make efficient use of health care resources by coordinating care, by working with other professionals in the primary care setting, and by managing the interface with other specialties, taking an advocacy role for the patient when needed. A second statement stressed the development of a person-centred approach, orientated to the individual, his/her family, and their community. These are important themes within the Research Agenda for Primary Health and General Practice in Europe. Which models for collaboration are more effective and patient-centred? In order to answer this question, we need strong research designs. Research on health outcomes in this field such as quality of life is of particular importance. Another challenge is to develop effective methods of interprofessional education and of teaching management skills and patient-centred attitudes and skills to future GPs.

This meeting also offers you scientific high-level workshops.

A workshop on developing systematic reviews will be given by Prof. Dr. E. Vermeire and Dr. B. Michiels (UA)

Prof. Charlotte Rees, our keynote speaker, will give a workshop on innovative qualitative methods in medical education: audio-/videotaped observation and discourse analysis of bedside teaching encounters.

How many of us have finished a nice project but are struggling with the scientific writing? We invite you to follow the workshop given by Prof. Dr. H. Bastiaens in collaboration with Linguapolis, one of the most famous language institutes in Europe.

Bridging research and education, a big challenge for researchers and teachers, will be covered in a workshop given by members of COGITA, the international gut feelings group.

Lieve Peremans, MD, PhD<sup>1</sup>  
National Representative of Belgium

Host Organization Committee

Paul Van Royen, MD, PhD,<sup>1</sup>

Katrien Bombeke MD, PhD<sup>1</sup>

Kristin Hendrickx, MD, PhD<sup>1</sup>

Maaïke Van Overloop MD,<sup>2</sup>

<sup>1</sup>Departement of Primary and Interdisciplinary Care, University of Antwerp

<sup>2</sup>Flemish College of General Practice

**MEETING EXECUTIVE BOARD  
GENERAL COUNCIL MEETING**

***Executive Boardmeeting***  
***Thursday 18<sup>th</sup> October, 2012***

**09.30 - 10.00: Welcome and Coffee for Executive Board**

**10.00 - 12.30: Executive Board members**

**Location: Hof van Liere, University Antwerp-City Campus**

**in: room Walschap**

***General Council meeting with the National Representatives***  
***Thursday 18<sup>th</sup> October, 2012***

**14.00 - 17.15 : Executive Board members and National Representatives**

**17.15 - 17.45 : Meeting of the Special Committees and Working Groups:**

**-Research Strategy Committee**

**-PR and Communication Committee**

**-Educational Committee**

**Location: Hof van Liere, University Antwerp-City Campus**

**in: room Prentenkabinet + Scaldis**

## REGISTRATION

### ► Thursday 18 October 2012

#### REGISTRATION FOR PARTICIPANTS OF PRE-CONFERENCE WORKSHOPS ONLY

**Location:** Hof van Liere, University Antwerp – City Campus  
Prinsstraat 13, 2000 Antwerp (Belgium)

On arrival, every participant, who has not paid by electronic bank transfer, pays €25,= (or €50,= if a non-member) per person for each pre-conference workshop

### ► Friday 19 October 2012

#### REGISTRATION FOR ALL PARTICIPANTS

**Time:** 08.00 – 08.30 h.

**Location:** Hof van Liere, University Antwerp – City Campus

On arrival, every participant, who has not paid by electronic bank transfer, pays €150,= (or €300,= if a non-member) per person.

#### FOR ALL EGPRN PARTICIPANTS

#### Social night on Saturday 20<sup>th</sup> October 2012

**Dinner, speeches and party.**

**Dresscode: Smart Casual, back to the Seventies.**

**At: HORTA ART NOUVEAU ZAAL', Hopland 2, 2000 Antwerp**

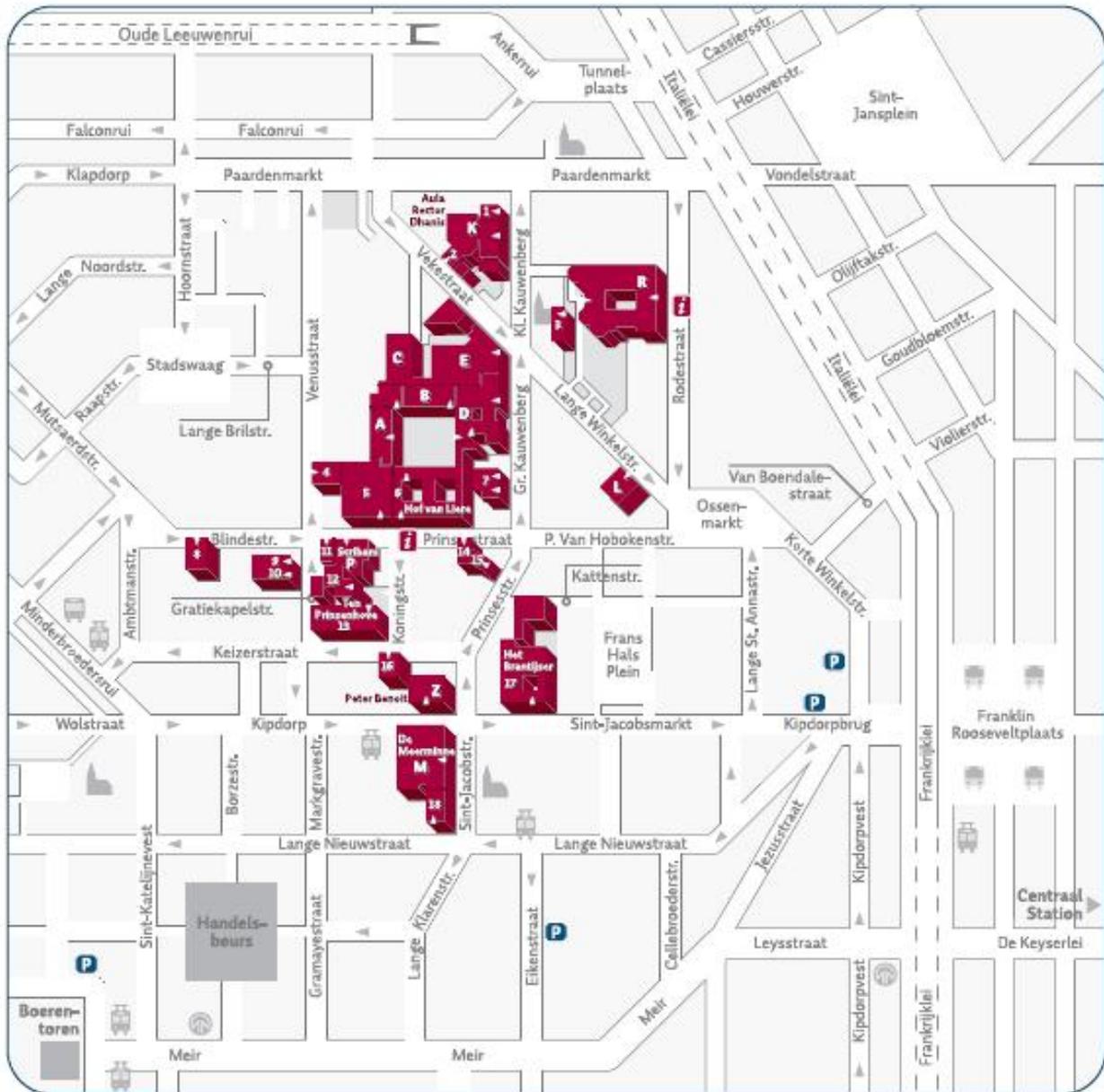
**Entrance Fee: €40,= per person.**

**Please address to EGPRN Registration Desk.**

Unfortunately, we have **NO** facility for electronic payments (credit card, Maestro) on the spot. We only accept **EUROS**.

We do **NOT** prefer pay cheques, given the extra costs. If you have no other option we will charge €25 extra.

# Map of the Antwerp City Centre



## A

### Stadscampus

**i** Onthaal

- A Gebouw A - Prinsstraat 13
- B Gebouw B - Prinsstraat 13
- C Gebouw C - Prinsstraat 13
- D Gebouw D - Grote Kauwenberg 18
- E Agora / Sporthal - Grote Kauwenberg 2
- K Aula Rector Dhanis - Kleine Kauwenberg 14
- L Gebouw L - Lange Winkelstraat 40
- M De Meerminne - Sint-Jacobstraat 2
- P Scribani - Prinsstraat 10
- R Gebouw R - Rodestraat 14
- Z Peter Benoit - Kipdorp 61

- 1 Kleine Kauwenberg 12
- 2 Centraal magazijn - Vekestraat 33
- 3 Annexe Rodestraat 14
- 4 IOB - Venusstraat 35
- 5 Bibliotheek - Prinsstraat 9
- 6 Hof van Liere - Prinsstraat 13
- 7 Ruusbroecgenootschap - Grote Kauwenberg 32-34
- 8 Studiecentrum Open Universiteit - Blindestraat 14
- 9 OASes - Gratiekapelstraat 10
- 10 Steunpunt Gelijkekansenbeleid - Gratiekapelstraat 12
- 11 Linguapolis - Prinsstraat 8
- 12 Studentenhome Ten Prinsenhove - Koningstraat 8
- 13 Restaurant Ten Prinsenhove / Labotheek - Koningstraat 8
- 14 Zomaar een dak - Prinsstraat 32
- 15 Universitas - Prinsstraat 16
- 16 ITMMA - Keizerstraat 64
- 17 UAMS - Het Brantijser - Sint-Jacobsmarkt 13
- 18 Centrum voor Begaaafdheidsonderzoek - Lange Nieuwstraat 55

EGPRN      18<sup>th</sup> - 21<sup>th</sup> OCTOBER, 2012

**PROGRAMME OF THE EUROPEAN GENERAL PRACTICE  
RESEARCH NETWORK IN ANTWERP-BELGIUM**

**WEDNESDAY 17th OCTOBER, 2012**

**Location : Hof Van Liere, University of Antwerp, City Campus**

**14.00 -19.00:            “WoMan Power”  
                                 in: room Prentenkabinet**

**14.00 - 19.00:            “COGITA”  
                                 in: room Scaldis**

**THURSDAY 18<sup>th</sup> OCTOBER, 2012:**

**Location : Hof Van Liere, University of Antwerp, City Campus**

**09.00 - 12.00:        “Multimorbidity” – Workshop Depression and Multimorbidity.  
                                 in: room Pieter Gillis**

**09.30 - 12.30:        Executive Board Meeting  
                                 (only for Executive Board Members)  
                                 in: room Walschap**

**10.00 - 12.30:        2 EGPRN Pre-Conference Morning Workshops; €25 (€50) each p.p.  
Parallel workshops:**

**a.    *Workshop “Systematic literature review”*  
         Chairs: Etienne Vermeire, Barbara Michiels (Belgium)  
         in: room Elsschot**

**b.    *Workshop “Innovative qualitative methods in medical education”*  
         Chairs: Charlotte Rees (UK), Katrien Bombeke (Belgium)  
         in: room Gresham**

**12.30 - 13.30: Lunch (price not included in fee conference workshops)**

**13.30 - 16.00:        2 EGPRN Pre-Conference Afternoon Workshops; €25 (€50) each p.p.  
Parallel workshops:**

**c.    *Workshop “Writing scientific English”*  
         Chairs: Hilde Bastiaens, Zoe Teuwen/LINGUAPOLIS (Belgium)  
         in: room Elsschot**

**d.    *Workshop “Diagnostic reasoning: research and teaching”*  
         Chairs: Paul Van Royen (Belgium), Erik Stolper (The Netherlands)  
         in: room Gresham**

**14.00 - 17.45 : EGPRN General Council Meeting.**

**Meeting of the Executive Board Members with National Representatives (only for Council Members).  
in: room Prentenkabinet + Scaldis**

During the last part of this Council meeting, the EGPRN Committees will take place as well: ► Educational Committee, ► Research Strategy Committee, ► PR & Communication Committee.

**17.15 - 17.45 : Meeting of the EGPRN Working Groups (last part of the Council meeting)**

**- Research Strategy Committee  
- Educational Committee  
- Communication and PR Committee  
in: room Prentenkabinet + Scaldis**

**17.00 – 20.00: “Depression” – Workshop Depression and Multimorbidity.  
in: room Pieter Gillis**

**Social Program: For ALL EGPRN-participants of this meeting who are present in  
18.30 – 20.00 : Antwerp at this time.  
Welcome Reception and Opening Cocktail for all participants.  
(Entrance Free)**

**Location: Atrium Grauwzusters  
Sint-Annastraat 7, Antwerp.**

## **FRIDAY 19<sup>th</sup> OCTOBER 2012**

**Location:** University of Antwerp, Hof Van Liere Prinsstraat 13, Antwerp  
in room: De Tassis

**08.00 - 08.30 :** Registration at EGPRN Registration Desk.

**08.30 - 08.50 :** Welcome.  
Opening of the EGPRN-meeting by the Chairperson of the EGPRN,  
Prof. Dr. Eva Hummers-Pradier

**08.50 - 09.20:** 1st Keynote Speaker: *Prof. Paul Van Royen*, Dean of the Faculty of  
Medicine and Health Sciences - University of Antwerp.  
Theme: “Challenges for Primary Care Research: Innovation,  
Transferability, Interprofessionalism, Social Impact and Partnership”.

**09.20 - 09.50:** 2nd Keynote Speaker: *Prof Charlotte Rees*, United-Kingdom.  
Theme: “Patient-centred professionalism dilemmas IN general  
practice”.

**09.50 – 10.50 :** 2 Theme Papers (plenary)  
in: room De Tassis

**1. Katrien Bombeke (Belgium)**

Will this student be a patient-centred doctor? The development of a new questionnaire,  
measuring patient-centred intentions during medical education.

**2. Geert Essers (The Netherlands)**

Accounting for context factors in GP communication assessment.

**10.50 - 11.20: Coffee break**  
in: room Dürer

**11.20 - 12.50 :** Parallel session A - 3 Freestanding Papers – “Methodology”  
in: room De Tassis

**3. Berend Terluin (The Netherlands)**

Is there gender bias in the Four-Dimensional Symptom Questionnaire (4DSQ)?

**4. Niels Adriaenssens (Belgium)**

Feasibility and outcome of applying disease-specific antibiotic prescribing quality  
indicators.

**5. Samuel Coenen (Belgium)**

Validity of outcome measures to assess trends of outpatient antibiotic use.

**11.20 - 12.50 : Parallel session B - 3 Freestanding Papers – “Complexity in consultation”**

**in: room Elsschot**

**6. Slawomir Czachowski (Poland)**

How GPs manage patients with Medically Unexplained Symptoms? A focus group-based study. Polish experiences.

**7. Johannes Hauswaldt (Germany)**

Frequent attenders in a sample from 155 German general practices: identification, diagnoses and service demands.

**8. Aline Ramond-Roquin (France)**

Who consult the general practitioner for non-specific low back pain?

**12.50 -14.00: Lunch**

**in: room Dürer**

**14.00 -15 00: Parallel session C - 2 Freestanding Papers – “Diabetes registration”**

**in: room De Tassis**

**9. Geert Goderis (Belgium)**

Long-tem evolution of renal function in patients with Type 2 Diabetes Mellitus: a registry based retrospective cohort study.

**10. Nathalie Bossuyt (Belgium)**

ACHIL: Methodology of the evaluation of the national care trajectories diabetes and chronic kidney disease.

**14.00 -15 00: Parallel session D - 2 Freestanding Papers – “Living with diabetes”**

**in: room Elsschot**

**11. Dorothy Dexter (Ecuador)**

Exercise prescription and practice in patients with type 2 diabetes.

**12. Maike Buchmann (Germany)**

Pressure to give up my normal life... Illness experiences of patients with type 2 diabetes.

**15.00 -16.00: Parallel session E - 6 One Slide Five Minutes Presentations**

**in: room De Tassis**

**13. Amélie Calvez (France)**

An assessment tool of communication to improve physician/patient therapeutic alliance.

**14. Ferdinando Petrazzuoli (Italy)**

Which cognitive test correlates best with Activities of Daily Living (ADL) and (Instrumental Activities of Daily Living) (IADL) in the Primary care setting? A collaborative study between Sweden and Italy in patients over 80 using MMSE, AQT, GPCOG, Min.

**15. Christophe Cavazzini (Germany)**

Interprofessional collaboration and communication in nursing homes: a qualitative exploration of problems in medical care for nursing home residents and development of improvement strategies (INTERPROF)

**16. Birgitta Weltermann (Germany)**

Support needs of general practitioners in academic teaching practices - A cross-sectional study.

**17. Charilaos Lygidakis (Italy)**

Risky drinkers in primary care: effectiveness of facilitated access to an alcohol reduction website

**18. Nagihan Kolkiran (Turkey)**

Association of Asthma with Breastfeeding and C-section in Children Aged 6-12 Applying to Tertiary Healthcare Units: Case-Control Study

**15.00-16.00: Parallel session F - 5 One Slide Five Minutes Presentations**

**“Prevention and management of chronic diseases”**

**in: room Elsschot**

**19. Mirene Anna Luciani (Italy)**

Statins and Risk of Incident Diabetes: a Retrospective Observational Study Project.

**20. Quinti Foget (Spain)**

Cardiovascular risk factors, cardiovascular risk and quality of life in patients with severe mental illness.

**21. Els Bartholomeeussen (Belgium)**

Pilot study in a primary care clinic: Improvement of the care of type 2 diabetes patients by partially substituting the physician's visit by a nurse.

**22. Selda Tekiner (Turkey)**

Effect of smoking ban in closed public spaces on quitting status.

**23. Pemra Unalan (Turkey)**

Smoking Characteristics and Nicotine Dependence Scores of Women Who Apply to the Community Oriented Health Center in Üsküdar.

**16.00 - 16.30: Coffee break**

**in: room Dürer**

**16.30 - 17.30: Parallel session G - 2 Freestanding Papers – “Interventions on risk behaviour”**

**in: room De Tassis**

**24. Sarah Keane (Ireland)**

The effect of lung age feedback with brief smoking cessation advice during routine consultations on smoking habit – Know2quit multicenter randomized control trial

**25. Tiphonie Bouchez (France)**

Adult obesity management in the North of France: interactions between the patient, the general practitioner and the community care network OSEAN.

**16.30 - 17.30: Parallel session H - ‘Special Methodology Workshop’**

**in: room Elsschot**

**chair: J.K. Soler**

**26. Sinem Yolcu (Turkey)**

A Descriptive Study About Blood Glucose Measurements And Factors Affecting Diabetes On Women From Two Different Socio-Economic Profiles In Istanbul.

**27. Elaine Powley (United Kingdom)**

Using the Arts in Teaching. An effective method for interprofessional education?

**28. Alberto Parada (Belgium)**

Action-Research in the Local Health System (LHS) of Malmedy and around to better coordinate health care delivery.

**17.30 – 18.00: Plenary Session**

**in: room De Tassis**

**Closing of the day by Prof. Charlotte Rees**, keynote speaker, who will summarize on today’s theme papers.

**18.00 – 20.00: “Workshop Depression and Multimorbidity”.**

**in: room Pieter Gillis**

**Social Programme :**

**18.00 – 19.30 : Practice Visits to local Health Centres in the city of Antwerp.**

**SATURDAY 20<sup>th</sup> OCTOBER 2012**

**Location:** University of Antwerp, Hof Van Liere Prinsstraat 13, Antwerp  
**in room:** De Tassis

**08.30 - 09.00:** 3<sup>rd</sup> keynote Speaker: *Prof. Peter Groenewegen*, Nivel, Utrecht-The Netherlands.  
**Theme:** “Research into primary health care organization and performance”.

**9.00 - 10.00:** 2 Theme Papers (plenary) – “Interprofessional collaboration”  
**in: room De Tassis**

**29. Jean Luc Belche (Belgium)**

Local coordination between levels of care: opportunities and threats.

**30. Peter Pype (Belgium)**

Are primary health care professionals ready for interprofessional learning?

**10.00 - 10.30:** Coffee break  
**in: room Dürer**

**10.30 - 12.00:** Parallel session I - 3 Freestanding / Theme Papers –  
“Eldery coping with polypharmacy”  
**in: room De Tassis**

**31. Ana Claveria (Spain)**

Criteria STOPP / START to identify inappropriate prescribing of drugs in elderly patients in primary care: "Primum non nocere."

**32. Donna-Bosch Lenders (The Netherlands)**

Potential benefit of patient input as collected by the practice nurse in assessing polypharmacy in primary care.

**33. Christiane Duchenes (Belgium)**

Suggestions for improving continuity of medication between hospital and home in a local context of Wallonia

**10.30 - 12.00:** Parallel session J - 3 Theme / Freestanding Papers–  
“Improving therapy adherence”  
**in: room Elsschot**

**34. Wesley van Hout (The Netherlands)**

Adherence to bisphosphonates as registered in the General Practitioners' Information System.

**35. Jessica Fraeyman (Belgium)**

Role of GP and Pharmacist in the way patients experience medicine prescribing: a qualitative study.

**36. Florence Van Kerckhoven (Belgium)**

Are pharmacists ready to deliver pharmaceutical care for patients with hiv?

**12.00 - 13.30: Lunch**

**in: room Dürer**

**13.30 - 14.00: Chairperson's report by Prof. Eva Hummers-Pradier.**

**Report of Executive Board and Council Meeting.**

**in: room De Tassis**

**The meeting continues with 5 parallel Poster sessions till 16.00 h.**

**14.00 – 15.30 : Posters**

**In five parallel sessions (5 groups)**

**14.00-15.30: Parallel group 1: Posters “*Health care organization and interprofessional collaboration*“**

**37. Helle Riisgaard (Denmark)**

Task delegation in general practice.

**38. Ramona Backhaus (Germany)**

Different perspectives on the home-based work of Dutch triagists.

**39. Joseph Azuri (Israel)**

Chronic-Disease-Care Intervention managed by a clinic nurse to improve diabetes control.

**40. Aysegul Kaptanoglu (Turkey)**

Perceptions That Affect Physician-Nurse Collaboration In the Family Practice Center.

**41. Jonathan Van Bergen (Belgium)**

Call handling in out-of-hours primary care in Belgium: what lessons can we learn from the transition of small-scale rota systems to large-scale cooperatives?

**14.00-15.30: Parallel group 2: Posters “*Frail and vulnerable patients in primary care research*“**

**42. Saana Eskelinen (Finland)**

Cerumen impaction in patients with schizophrenia.

**43. Laura Deckx (Belgium)**

Quality of life and loneliness in older cancer patients. Preliminary results of KLIMOP, a cohort study on the wellbeing of older cancer patients in Belgium and the Netherlands.

**44. Claire Dilbao (France)**

Managing family caregivers for Alzheimer's patients by general practitioners in France.

**45. Bilgenur Yesiltepe (Turkey)**

COPD and Loneliness.

**46. Thanh Liem Vo (Vietnam)**

Telescoping bias in a two-phase retrospective survey by questionnaire.

**47. Brigitte Schoenmakers (Belgium)**

Appropriate prescribing for older people: a new tool for the GP.

**14.00-15.30: Parallel group 3: Posters “Quality improvement and education in practice“**

**48. Jette Le (Denmark)**

Implementation of new knowledge in general practice - association of organisational structure, motivation and the quality of care.

**49. Henriquez Rodrigo (Ecuador)**

Implementation of NICE 69 clinical guideline reduced inappropriate antibiotic prescriptions for upper respiratory tract infections, in an emergency department in Quito, Ecuador.

**50. Sandrine Hugé (France)**

Interprofessional education: how do students perceive an interprofessional course?

**51. Johannes Zeller (Germany)**

Teaching Clinical Reasoning by use of electronic Virtual Patients.

**52. Jette Østergaard Rathe (Denmark)**

Associations between generic substitution and patient-related factors.

**14.00-15.30: Parallel group 4: Posters “Prevention and management of chronic diseases“**

**53. Sabrina Meyfroidt (Belgium)**

How do patients with uncontrolled diabetes in the Brussels-Capital Region seek and use information sources for their diet?

**54. Joan Llobera (Spain)**

Efficacy and security of Gabapentine versus placebo in the prevention of post-herpetic neuralgia in Primary Care: A protocol randomized double-blinded controlled trial.

**55. Francisco Javier Prado Galbarro (Spain)**

A propensity-matched study of the effect of diabetes on the natural history of heart failure in Spain.

**56. Serap Cifcili (Turkey)**

Sensitivity and specificity of the screening tests for diabetic peripheral neuropathy.

**57. Davorina Petek (Slovenia)**

Providing cardiovascular prevention for younger, healthy patients in Family practice.

**58. Glenn Leemans (Belgium)**

Evaluating the burden of COPD by the World Health Organization International Classification of Functioning, Disability, and Health (ICF) model in patients undergoing a pulmonary rehabilitation program in a primary care setting: a systematic review.

**14.00-15.30: Parallel group 5: Posters “Preventive and social oriented health care“**

**59. Secuk Mistik (Turkey)**

Primary care staff vaccination for influenza is higher than university hospital staff.

**60. Ugur Bilge (Turkey)**

Relationship between Upper Respiratory Infection Frequency and Asthma Like Symptoms and Cigarette Smoking.

**61. Kathleen Van Royen (Belgium)**

Collaborative care in the addiction management of alcohol, illegal drugs and hypnotics and tranquilizers in the Belgian adult population.

**62. Marie Le Bars (France)**

"When women victims of intimate partner violence start talking..." Qualitative study including of eleven female intimate partner violence victims in Rhône, France.

**63. Thibaut Raginal (France)**

Sex education among adolescents in rural areas: state of affairs points dynamic and efficient multidisciplinary network.

**64. Ida Liseckiene (Lithuania)**

Intersectoral collaboration solving Primary Health Care problems in social risk families: the ongoing research project.

**15.30 - 16.00: Coffee break**

**in: room Dürer**

**16.00 - 16.30: 1 Freestanding Paper (plenary)**

**in: room De Tassis**

**65. Galo Sanchez (Ecuador)**

Medical Education in Ecuador: challenges to improve obstetrical skills for rural practice.

**The meeting continues with a Plenary Session till 18.00hrs.**

**in: room De Tassis**

**16.30 – 17.00 :** Closing of the day by *Prof. Peter Groenewegen*, keynote speaker, who will summarize on today's theme papers.

**17.00 - 17.15 :** Presentation of the EGPRN Poster Prize by *Dr. Tiny van Merode*.

**17.15 - 17.30 :** Introduction on the next EGPRN-meeting in Kusadasi- Turkey by the Turkish national representative.

**17.30 - 17.45 :** Closing of the conference by *Prof. Eva Hummers-Pradier*, EGPRN Chairperson.

**Social Programme :**

**19.30 - :** Social Night – Gala Dinner, Speeches and Party  
“Back to the Seventies” !  
Dresscode: Smart casual.

**Location: Horta Art Nouveau zaal**  
Hopland 2 - 2000 Antwerp.

**Entrance Fee: €10,= per person.**

**SUNDAY 21<sup>st</sup> OCTOBER 2012**

**Location:     Hotel Prinse  
                  Keizerstraat 63 - 2000 Antwerp**

**09.30 - 11.30: 2<sup>nd</sup> Meeting of the EGPRN Excecutive Board**

## **FRIDAY 19<sup>th</sup> OCTOBER, 2012:**

**Location :** University of Antwerp – Hof van Liere

**08.50 - 09.20:** 1<sup>st</sup> Keynote Speaker: *Prof. Paul van Royen, PhD* – Belgium.

**Theme: “Challenges for Primary Care Research: Innovation, Transferability, Interprofessionalism, Social Impact and Partnership”**

The ‘Research Agenda for General Practice/Family Medicine and Primary Health Care in Europe’ (2009) did not only summarize the evidence relating to the core competencies and characteristics of the Wonca Europe definition of GP/FM, but also highlighted related needs, challenges and implications for future research and policy.

Starting from this research agenda and the current landmarks in clinical research, five challenges and priorities to guide primary care research for the next decade will be addressed.

First of all, research should guide innovation in medicine and health care. But what does that mean for primary care research? Dissemination of knowledge research should follow the translational pipeline; implementation of new knowledge and studying the effectiveness of different approaches, both diagnostic and therapeutic, are the primary goals.

Feedback from results of observational and interventional research into practice creates shared ownership and transferability of the research process and results. More integration with electronic health records and advanced computational infrastructure, such as developed in the European TRANSFoRm project, are highly needed to guarantee this transfer and integration.

Because the whole spectrum of research is essential, from basic through translational to patient-oriented research and backwards, and since many problems we face in primary health care are complex and multidisciplinary, there is high need for more interprofessional exchange and communication in medical research.

Additionally, there is the society challenge, with common transnational problems such as ageing, chronic illness, multi-morbidity, migration and cultural diversity, environmental and lifestyle hazards. Policy should focus on providing effective healthcare with limited resources and with special attention to equity. The social impact of primary care research becomes an important criterion for good quality.

Finally there is an urgent challenge to fully include citizens and patients into research, not just as subjects or consumers, but as full partners in participatory research that leads to action research, if possible in cooperation with practice-based research networks. This also fits well in the competence of person-centredness and it is a logical extension of informed consent and shared decision-making. Although there are a lot of barriers in this field to overcome such as lack of time and resources, full partnership has the potential to guide the research process, to facilitate recruitment and allow quick bidirectional translation of research questions and results, to put forward the research questions and outcomes deemed important by patients and clinicians such as human dignity, equity, solidarity, efficiency, transparency and self determination. Partnership of patients will also call for an end to all forms of waste in the production and reporting of research evidence, such as the biased under-reporting of clinical research, which results in substantial preventable suffering and death.

**Prof. Paul Van Royen**  
**Dean Faculty of Medicine and Health Sciences, University of Antwerp, Belgium.**

**FRIDAY 19<sup>th</sup> OCTOBER, 2012:**

**Location :** University of Antwerp – Hof van Liere

**09.20 - 09.50:** 2<sup>nd</sup> Keynote Speaker: *Prof. Charlotte Rees, PhD* – United Kingdom.

**Theme: “Patient-centred professionalism dilemmas IN general practice”.**

There has been much discussion within the medical education literature about inter-related aspects of the curriculum (formal, informal and hidden) and how these interplay with medical students’ learning.<sup>1</sup> We know that students learn patient-centred professionalism, partly from what they are *taught* in the formal, often University-based, curriculum, but mostly from what they *see* in the medical workplace in terms of how clinicians talk *about* and talk *to* their patients. With the advent of formal professionalism curricula, students are commonly placed in professionalism dilemmas because what they are taught as part of the formal curriculum contradicts what they see as part of the informal and hidden curriculum.<sup>2</sup> Drawing on a 6-year programme of research about the education of patient-centred professionalism, utilising both interview and observational studies, three key questions in this keynote: (i) What is patient-centred professionalism?<sup>3,4</sup> (ii) What patient-centred professionalism dilemmas do students experience within general practice?<sup>5-7</sup> (iii) How can we foster the learning of patient-centred professionalism in general practice?

**Professor Charlotte E. Rees,  
Director of the Centre for Medical Education, University of Dundee, Scotland, United Kingdom.**

**SATURDAY 20<sup>th</sup> OCTOBER, 2012:**

**Location : University of Antwerp – Hof van Liere**

**08.30 – 09.00: 3<sup>rd</sup> Keynote Speaker: *Prof. Peter Groenewegen, PhD* – The Netherlands.**

**Theme: “Research into primary health care organization and performance”.**

European health care systems are facing a range of common challenges in demand and organization of care. In health policy, a strong primary care system is seen as key to dealing with these challenges. European countries differ in how strong their primary care systems are. This raises two questions. The first is: what determines how strong primary care is and what policies have been used to strengthen primary care? In my presentation I will give an overview of general influences on primary care policy (political, economic resources, values) and of specific policies to strengthen primary care.

The second question is: do strong primary care systems indeed perform better? The existing literature shows some gaps and inconsistencies. These may be related to the selection of countries evaluated, as well as to the indicators for performance and strength of primary care. I will present an analysis of European countries, with an elaborate set of indicators for the strength of primary care, and a range of dependent variables (costs, health outcomes and inequity).

Finally, I will outline the design of a current European study into the quality and costs of primary care (the QUALICOPC study).

**Professor Peter Groenewegen,  
Director NIVEL, Utrecht, The Netherlands.**

**PRESENTATION 1: Friday 19<sup>th</sup> October, 2012  
09.50–10.20 h.**

**THEME PAPER**

**TITLE:** Will this student be a patient-centred doctor? The development of a new questionnaire measuring patient-centred intentions during medical education.

**AUTHOR(S):** Katrien Bombeke, D. Mortelmans, L. Symons, L. Debaene, S. Schol B. De Winter, P. Van Royen

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**Background:**

Professional organizations worldwide have emphasized the importance of students developing patient-centred attitudes and skills. By contrast, many papers have reported an attitude erosion as students progress through medical school, especially during clerkships. However, several criticisms arose in relation to the questionnaires used to evidence this decline. The scales often do not map onto the conceptual frameworks for patient-centredness. Moreover, they only address attitudes, while a combined measurement with other determinants would enable a better prediction of behaviour. Finally, one of our previous studies indicated that the current expert-based scales do not take the students' frame of reference into account

**Research question:**

To develop a valid and reliable self-report questionnaire to measure patient-centred intentions in medical students with (some) clinical experience, with strong theoretical foundations, embedded into the students' lifeworld.

**Method:**

The new questionnaire was developed in 2 phases. Firstly, a test instrument was constructed, underpinned by both the 5-dimensional framework of Mead & Bower and the determinants of the Attitude – Social influence – self-Efficacy-model. These theoretical foundations were embedded in the 'lived' context of the medical student with the aid of focus group data. Secondly, the internal structure and internal consistency of the test instrument was studied with exploratory factor analysis (EFA) with Varimax rotation.

**Results:**

A sample of 601 Flemish year 6 and year 7 students completed the 314-item test instrument. EFA and Cronbach's alpha testing resulted into a 39-item, 8 dimensional questionnaire, with a strong internal structure and good internal consistency. The scales cover all conceptual dimensions of Mead & Bower, including the 'doctor-as-person' and attitudes, social influences and self-perceived ability. It also takes the students' perspectives into account by using expressions that better fit their frames of reference.

**Conclusions:**

The developed questionnaire promises to be an important contribution to the study of patient-centredness in medical student with clinical experience.

**Points for discussion:**

How can the questionnaire be used in other research?

**PRESENTATION 2: Friday 19<sup>th</sup> October, 2012  
10.20–10.50 h.**

**THEME PAPER**

**TITLE:** Accounting for context factors in GP communication assessment

**AUTHOR(S):** Geurt Essers, Anneke Kramer, Boukje Andriessse, Chris van Weel  
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**Background:**

Assessment of medical communication performance is usually focused at rating generic communication skills only. However, in daily practice, general practitioner (GP) communication is determined by (specific) context factors, such as acquaintance with the patient, or the presented problem. Merely valuing the presence of generic skills may therefore not do justice to the GP's proficiency. In a previous study we found 20 contextual factors that could explain why generic communication skills were absent in daily GP practice. We developed a context-specific protocol to incorporate these factors into performance assessment of GPs.

In this study we aimed to explore how assessment changes, when the context-specific protocol is applied.

**Research question:**

How does incorporating context factors influence the assessment of GP communication performance?

**Method:**

We used a mixed method design to explore how ratings would change. A random sample of 40 everyday GP consultations was used to establish the presence of previously identified context factors. The sample was rated twice using a widely used assessment instrument (the MAAS-Global), first in the standard way, the second time after context factors were explicitly taken into account. Between standard and context-specific rating the presence of context factors was established. Item score differences were calculated using paired sample t-tests.

**Results:**

In 38 out of 40 consultations, context factors prompted application of the context-specific rating protocol. Mean overall score on the 7-point MAAS-Global scale increased from 2.97 in standard to 3.44 in the context-specific rating ( $p < 0.00$ ); the effect size was 0.84.

**Conclusions:**

Incorporating context factors in communication assessment makes a substantial difference, and shows that context factors should be considered as 'signal' instead of 'noise' in GP communication assessment. Explicating context factors leads to a more deliberate and transparent rating of GP's communication performance in daily practice.

**Points for discussion:**

1. What could be the practical implications for GP resident assessment?
2. How feasible would context-specific assessment of communication be in general practice?

**PRESENTATION 3: Friday 19<sup>th</sup> October, 2012  
11.20–11.50 h.**

**FREESTANDING PAPER**

**TITLE:** Is there gender bias in the Four-Dimensional Symptom Questionnaire (4DSQ)?

**AUTHOR(S):** Berend Terluin

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**Background:**

The 4DSQ consists of 4 symptom scales measuring distress, depression, anxiety and somatization. Gender bias occurs when men and women obtain systematically different scale scores because of their gender and not necessarily because of differences in symptom levels. In the presence of gender bias interpretation of mean scores across gender groups becomes problematic.

**Research question:**

Is there any gender bias in the 4DSQ?

**Method:**

This study was a secondary analysis of cross-sectional data from 6 studies of people (age 18-64) with and without mental health problems (1093 women, 4049 men). We used the Mantel-Haenszel method to perform a differential item functioning (DIF) analysis. This is a non-parametric method that detects items that “function” differently in men and women relative to the way other items “function” as evidenced by the scale score, which is used as a common metric across the gender groups. If DIF is found in some items, the common metric is based on the items without DIF. Finally, the impact of DIF on the scale score level was evaluated by comparing mean scale scores adjusted for DIF-free scores.

**Results:**

DIF was found in only one item of the distress scale. Item 41 (“Did you easily become emotional?”) appeared to be more “easy” for women, i.e. women needed less distress to endorse this item than men. The impact of this DIF on the scale score was small, maximally 0.586 (95% CI 0.508 – 0.665) points on a 32-point scale. In terms of effect size, the DIF was negligible (0.062; 0.053 – 0.070).

**Conclusions:**

There is practically no gender bias in the 4DSQ. When, for instance, in a study one finds that women had higher distress scores than men, the most likely reason is that women were more distressed than men.

**Points for discussion:**

Should this type of analysis not been done with different age and SES groups, with physically ill and physically healthy groups, and also with other measurement instruments?

**PRESENTATION 4: Friday 19<sup>th</sup> October, 2012  
11.50–12.20 h.**

**FREESTANDING PAPER**

**TITLE:** Feasibility and outcome of applying disease-specific antibiotic prescribing quality indicators

**AUTHOR(S):** Niels Adriaenssens, Stefaan Bartholomeeusen, Philippe Ryckebosch  
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**Background:**

Antibiotic use drives antimicrobial resistance, and the largest volumes of antibiotic prescriptions are prescribed in primary care. The European Surveillance of Antimicrobial Consumption (ESAC; [www.esac.ua.ac.be](http://www.esac.ua.ac.be)) project published a set of disease-specific antibiotic prescribing quality indicators (APQI) to assess the quality of antibiotic prescribing in primary care.

**Research question:**

To assess feasibility to calculate values for these APQI using primary care databases linking information on diagnosis, age and gender with prescription data; and to assess outcome of this quality assessment in general practice and in an out-of-hours service centre.

**Method:**

Data linking International Classification of Primary Care (ICPC) labelled diagnoses with Anatomical Therapeutic Chemical (ATC) classification labelled antibiotic prescription data were extracted from the Intego database ([www.intego.be](http://www.intego.be)) and the out-of-hours service Deurne-Borgerhout database. The values of each of the 21 APQI (3 indicators for each of 7 indications (ICPC: H71, R74, R75, R76, R78, R81 and U71)) were calculated and compared with the proposed ranges of acceptable use.

**Results:**

Both databases allow calculation of APQI values. Only for U71 (cystitis/other urinary infection) the percentage of patients prescribed an antibiotic (indicator a) reached the target. Within the subgroup of patients prescribed an antibiotic the percentage of those prescribed the recommended antibiotic (indicator b) and those prescribed a quinolone (indicator c), reached the target for none and at least 3 (H71 (acute otitis media/myringitis); R74 (acute upper respiratory infection); R76 (acute tonsillitis)) of the indications, respectively. For R78 (acute bronchitis/bronchiolitis) and R81 (pneumonia) none of the three indicators reached the target.

**Conclusions:**

Application of APQI is feasible for databases linking diagnosis and prescription data. Assessment of APQI revealed suboptimal quality of antibiotic prescribing in Flemish general practice, both during and outside office hours. In particular, the use of recommended antibiotics offers a huge opportunity for quality improvement.

**Points for discussion:**

1. Are databases linking diagnosis and prescription data available in your country?
2. Feasible at individual GP level?
3. Feasibility of integration of APQI in EHR?

**PRESENTATION 5: Friday 19<sup>th</sup> October, 2012  
12.20–12.50 h.**

**FREESTANDING PAPER**

**TITLE:** Validity of outcome measures to assess trends of outpatient antibiotic use

**AUTHOR(S):** Samuel Coenen, Birgit Gielen, Adriaan Blommaert, Philippe Beutels, Niel Hens, Herman Goossens

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**Background:**

In Belgium, a decreasing trend of outpatient antibiotic use expressed in the number of reimbursed packages, considered as a good proxy for the number of antibiotic prescriptions, is contradicted by the trend using the internationally accepted number of defined daily doses (DDD) per 1000 inhabitants per day (-ID; DID). These discrepancies continue to confuse policy makers, researchers and clinicians.

**Research question:**

Therefore we explored what outcome measure is most valid and reliable.

**Method:**

Outpatient data on each dispensed and reimbursed medicinal package in Belgium from 2002 onwards was aggregated at the level of the active substance in accordance with the Anatomical Therapeutic Chemical classification and expressed in the number of DDD (WHO, version 2010), packages, treatments, and insured individuals, per 1000 inhabitants, insured individuals and contacts, per day, and in July-June years, respectively.

**Results:**

Detailed data on outpatient antibiotic use were available from 2002-2003 until 2008-2009. Expressed in DID use increased between 2002-2003 and 2008-2009, whereas in all other -ID outcome measures it decreased. The same is true for use expressed per 1000 insured individuals or when allowing for the decreasing number of contacts (with GPs). These discrepancies can be explained by increasing numbers of DDD per package, which are driven mainly by bigger pack size and increasing dose per unit of the penicillins amoxicillin and co-amoxiclav.

**Conclusions:**

In Belgium, since the start of the national public antibiotic awareness campaigns there is less frequent treatment of less individuals with higher amounts of active substance. Although this evolution coincided with decreasing antimicrobial resistance, there is still room to improve antibiotic use, e.g. further increase the use of recommended antibiotics. When only reimbursement (or sales) data in DDD and packages (or prescriptions) are available, the latter is the most valid and reliable outcome measure to survey outpatient antibiotic use .

**Points for discussion:**

What outcome measure has the highest face validity to primary care prescribers?

What is driving the choice for other than the recommended antibiotics?

What would you need to improve your antibiotic choice?

**TITLE:** How GPs manage patients with Medically Unexplained Symptoms. A focus group-based study. Polish experiences.

**AUTHOR(S):** Slawomir Czachowski, A. Sowinska, E. Piszczek, T. Hartman

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**Background:**

About 20 - 25 % of all symptoms presented in primary health care have no evidence for underlying physical disease and should be considered as Medically Unexplained Symptoms (MUS). Approximately 20% of all GPs' visits are because of MUS-related problems. There are **no** official guidelines as to how to treat these patients. A crucial strategy seems to be a long-term doctor-patient relationship based on trust and extreme patience.

**Research question:**

To explore what experiences Polish GPs have while dealing with MUS patients.

**Method:**

Four focus groups (together 14 family doctors), building up sub-codes, codes and themes structure.

**Results:**

The main themes that emerged based on the analysis were: negative emotions among the investigated GPs, insufficient GPs' training in the management of patients with MUS, the lack of guidelines and the influence of the changed health care environment on the management of patients with MUS.

Four factors of the changed health care environment were found: GPs' negative image as professionals, barriers to building a continuous doctor-patient relationship, limited resources and limited access to specialists and lack of a multidisciplinary primary care team.

**Conclusions:**

Family Doctors should provide personal, long-term relationships to MUS patients. This could be achieved by additional training for under- and postgraduate medics, a better allocation of financial resources for primary care and facilitating access to psychotherapists.

**Points for discussion:**

Experiences with MUS-patients in other EU-countries.

**PRESENTATION 7: Friday 19<sup>th</sup> October, 2012  
11.50–12.20 h.**

**FREESTANDING PAPER**

**TITLE:** Frequent attendees: a sample from 155 German general practices: identification, diagnoses and service demands

**AUTHOR(S):** Johannes Hauswaldt, W. Himmel, E. Hummers-Pradier

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**Background:**

Frequent attendance in general practice has received considerable attention in recent years, but it is still debated whether or not frequent attendees (FAs) are a homogeneous group or can be identified from their consultation behaviour.

**Research questions:**

To discriminate frequent attendees (FAs) from other patients, also persistent frequent attendees from occasional frequent attendees, and to study their diagnoses and service demands.

**Method:**

362,163 patients' electronic health records, holding over 4.8 mio face-to-face contacts with their GP from 1996 to 2006, were examined for consecutive interconsultation-intervals (CCI), measured in days. Also, successive CCI differences were calculated.

A CCI of 1 to 5 days was defined "frequent attendance", a patient with "frequent attendance" in more than 50% of his CCIs was considered FA. The half of FAs with smaller means of absolute CCI difference values was called persistent FAs, the other half occasional FAs.

ICD diagnoses and four groups of GP's services derived from reimbursement data were related to FA status using logistic regression.

**Results:**

203,939 patients with at least two CCI were found.

Overall CCI frequency distribution is strongly "left-shifted", with peaks at days 1, 7, 14, 21, 28.

Of these patients, 24,434 (12.0%) were identified as FAs. A male patient has a higher chance to be occasional FA than a female (Odds Ratio 1.28, 99% confidence interval 1.22 – 1.34), but for being persistent FA gender is of no significance (male: OR 1.01, 99%CI 0.97 – 1.06). Further results for FAs' characteristics, diagnoses and service demands will be presented at the meeting.

**Conclusions:**

A new measure, the interval of 2 consecutive face-to-face contacts (CCI) in days, avoids arbitrarily defined periods of reference (e.g. quarter, year, 2-years), for identifying frequent attendees in general practice. This may be helpful to better define, find and examine a group of highly demanding patients, also for their diagnoses and requests.

**Points for discussion:**

1. Should we define frequent attendance mainly from consultation behaviour and then try to find quantitative characteristics of such a group of patients or do we first need a numeric definition of frequent attendance and then examine the respective consult

**PRESENTATION 8: Friday 19<sup>th</sup> October, 2012  
12.20–12.50 h.**

**FREESTANDING PAPER**

**TITLE:** Who consults the general practitioner for non specific low back pain?

**AUTHOR(S):** Aline Ramond-Roquin, Camille Martin-Cassereau, Céline Bouton, Claire Bedouet, Patrick Marais, Isabelle Richard, Jean-François Huez

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**Background:**

Non specific low back pain (NSLBP) is one of the most frequent reasons for encounter in general practice. Although it is often considered as a benign condition, some patients with disabling symptoms often consult their general practitioner (GP).

**Research question:**

To describe the characteristics of the patients visiting their GP for NSLBP and to determine which types of patients consult several times in relation to this problem.

**Method:**

44 GPs included all patients between 18 and 65 years who visited them for NSLBP during a five month period. They systematically collected demographic, clinical, social and occupational data during the initial consultation, and recorded any new consultations during the following 30 days. After descriptive analysis, an agglomerative hierarchical clustering was undertaken.

**Results:**

456 patients were included (sex ratio 1, mean age 43 years). 63% had recent NSLBP (less than 7 days). 90% had had previous episodes of NSLBP. 14% were compensated for occupational disease. 24% visited their GP again during the following 30 days. Ten groups of patients were constituted. Two of them had a higher rate of new consultations (44% and 60%, respectively): salaried workers with semi-recent symptoms and long-term sick leave; young men with recent symptoms and compensation for occupational disease. Three other groups had a lower rate of new consultations (12%, 7% and 5%, respectively): salaried men with recent symptoms and short-term sick leave; young salaried workers with recent symptoms and no sick leave; non salaried workers with rare previous episodes of NSLBP and no sick leave. The other five groups were not characterized by their rate of new consultations.

**Conclusions:**

Knowing more precisely who consults for NSLBP and, among them, who consults several times, can help GPs to pay more attention to patients who need it the most.

**Points for discussion:**

What is the external validity of this study, taken into account the international differences in the health systems and in the compensation systems for occupational diseases?  
How useful can be this type of information in our daily practice?

**TITLE:** Long-term evolution of renal function in patients with Type 2 Diabetes Mellitus: a registry based retrospective cohort study

**AUTHOR(S):** Geert Goderis, S. Bartholomeeusen, C. Truyers, F. Buntinx

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**Background:**

Type 2 Diabetes Mellitus (T2DM) is the leading cause of Chronic Kidney Disease (CKD) and Diabetes Kidney Disease is responsible for half of all new patients requiring renal replacement therapy. However, little is known about the evolution of renal function in patients with T2DM.

**Research question:**

How does renal function evolve (between 2000 and 2010) in patients with T2DM and what are associated risk factors for Significant Decline.

**Method:**

we selected patients, at least 40 years old with Type 2 Diabetes Mellitus and at least two creatinin measurements in two different calendar years and an interval of at least 3 months in a primary care based morbidity registration network. Patients were divided in stages of CKD using two eGFR calculated by the MDRD equation. Overall Severe Decline (OSD ; decline of > 5 ml/min/year) and "Sudden Significant Decline" (SSD; year to year decline > 10 ml/min) were calculated. Determinants of SOD and SSD were investigated with logistic regression respectively longitudinal logistic regression

**Results:**

in total, 4041 patients of whom 1980 women, were included. Mean age was 71 years, mean diabetes duration 7.7 years; 1524 (37% ) suffered from CKD of whom 231 (15%) suffered from OSD; 18% of the patients with CKD presented with =2 SSDs. Introduction of new drugs (statin, Ace Inhibition and anti-diabetic drugs) and appearance of co-morbidity (anemia, osteoporosis, anxio-depression, malignancy) were significantly associated with appearance of SSD ( $p < 0.001$ ). Ace inhibition, Insulin therapy and mean HbA1c were significantly associated with presence of OSD ( $p < 0.05$ ) ; statin therapy and oral anti-diabetic drugs were significantly associated with absence of OSD ( $p < 0.001$ )

**Conclusions:**

CKD is highly prevalent in T2DM patients ; a minority of patients evolve in severe decline, which is often a 'jerky' process with periods of stable eGFR interspersed with Sudden Declines.

**Points for discussion:**

definition of CKD should include evolution of eGFR

Trigger factors of sudden decline may be different from risk factors of overall decline

**PRESENTATION 10: Friday 19<sup>th</sup> October, 2012**  
**14.30–15.00 h**

**FREESTANDING PAPER**  
**Research in Progress, without results**

**TITLE:** ACHIL: Methodology of the evaluation of the national care trajectories diabetes and chronic kidney disease

**AUTHOR(S):** Nathalie Bossuyt, E. De Clercq, G. Goderis, J. Wens, S. Moreels  
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**Background:**

In order to improve quality of care for chronic conditions, in 2009 the National Institute for Health and Disability Insurance created care trajectories (CTs) for diabetes mellitus type 2 (T2DM) and chronic kidney disease (CKD). A CT, formalised by a contract between patient, GP and specialist, aims to ensure integrated, evidence-based, multidisciplinary and structured care for chronic diseases in primary care.

The ACHIL study assesses the effect of CTs on quality of care improvement, defined as adherence to guidelines, based on quality parameters of processes and outcomes.

**Research question:**

Leads inclusion in a CT to better quality of care for chronic disease, both over time and in comparison with other clinically comparable patients?

**Method:**

Design: observational study: cohort study and cross-sectional study

Setting: Belgium, 2006-2011, primary care

Respondents: Belgian patients who started a care trajectory between 01/06/2009 and 31/12/2011

Data sources: 1) limited outcome data on all CT patients, provided by all Belgian GPs, 2) reimbursement process data on all CT patients and a control group of diabetic patients, 3) data from a sample of CT patients and a control group from an electronic registration network of GPs and 4) data from a sample of CT patients and a control group from a paper based national sentinel GP network.

Analyses: By means of logistic multilevel analysis of cross-sectional and longitudinal data, the effect of the main predictor (inclusion in the CT) on the outcome (evolution in obtaining a target of a quality indicator for diabetes or CKD between 2006 and 2011) will be estimated, taking into account potential confounders.

**Results:**

The aim of the CT is to be a significant predictor in obtaining targets of quality indicators in several domains of care for T2DM and CKD.

**Conclusions:**

Data analysis is ongoing. Results will be available from May 2013 on.

**Points for discussion:**

How to define targets for evaluating quality of care at national level?

**PRESENTATION 11: Friday 19<sup>th</sup> October, 2012  
14.00–14.30 h**

**FREESTANDING PAPER**

**TITLE:** Exercise prescription and practice in patients with type 2 diabetes

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**Background:**

From a population of one hundred and twenty six primary health care centres in Quito, four were purposely chosen because of patient and doctor's reference. Good and bad patient compliance with exercise as well as private and public health care systems were intentionally looked for.

**Research question:**

What are the opportunities and barriers for exercise prescription and practice in diabetes type 2 patients?

**Method:**

We used a phenomenological qualitative approach. 12 interviews were carried out (3 nurses, 2 registered dietitians, 3 internists, 3 general practitioners and 2 patients) as well as 4 focus groups, before saturation was attained. The transcripts were coded using a grounded theory approach by an anthropologist and general practitioner, they were later analyzed and grouped as opportunities and barriers for exercise prescription and selected according to frequency, extensiveness and intensity of the concepts. The conclusions were then presented to those interviewed to put the results into the original context.

**Results:**

Continuity of health care, being a member of a sports club as well as self-educated patients and health care providers favoured exercise prescription and practice. The barriers for the compliance with exercise prescription were: a dangerous environment, being a caregiver, the lack of diabetes symptoms, and a threat based relationship with health care providers

**Conclusions:**

Exercise on a regular basis promotes good metabolic control and has a positive influence on the individual and his family.

**Health care providers should:**

- offer continuity in health care in an environment that fosters trust.
- help patients accept their diagnosis
- motivate patients to learn about diabetes and belong to a sports club.

**Points for discussion:**

- The training of medical students in exercise prescription and practice.
- How to create an environment of trust among patients and health care providers.
- How to help patients accept their diagnosis and educate themselves about diabetes.

**TITLE:** Pressure to give up my normal life... Illness experiences of patients with type 2 diabetes

**AUTHOR(S):** Maïke Buchmann, Matthias Wermeling, Wolfgang Himmel

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**Background:**

Much attention has been placed on identifying strategies to motivate diabetic patients to a healthy lifestyle. For GPs, a deeper understanding of their patients' illness experiences may be helpful in order to facilitate lifestyle changes.

**Research question:**

How do patients experience living with diabetes and pressure to adopt a healthy lifestyle?

**Methods:**

Narrative interviews conducted with type 2 diabetic patients for the German Website [www.krankheitserfahrungen.de](http://www.krankheitserfahrungen.de), part of DIPEX International, provided the material for this study. In an initial coding process, we detected "pressure to give up my normal life" as an experience of utmost relevance for most interviewees. Using grounded theory we analyzed a theoretically selected sample of 14 interviews in order to reach a substantiated understanding of the interviewees' feeling of pressure.

**Results:**

At the beginning of their illness and sometimes throughout their later life, many interviewees felt a persistent pressure to abstain from most former pleasures. Some considered a GPs advice, for example to lose weight, as a threat to their life and, therefore, legitimized non-adherence. In contrast, whenever they started to form their own, sometimes irrational rules what "give up my normal life" meant, the pressure often decreased and sometimes even new ways to a more satisfying life opened up. The interviewees had the impression that GPs often underestimated their efforts on basis of measurable facts. Some felt judged as overindulgent only from their bodily appearance and by means of poor blood glucose values. In contrast, good lab values sometimes served as a positive orientation and even allowed some indulgence.

**Conclusions:**

Guidelines and professional advice are often experienced as a pressure to give up normal life and to be abstinent of life's pleasures. Carefully considering the patient's illness experience when negotiating treatment recommendations may reduce pressure or even give pressure a positive denotation.

**Points for discussion:**

1. Is there a way to overcome a patient's perception that diabetes management means to be abstinent and give up former life with all its pleasures?
2. How can GPs change patients' perception that their efforts to cope with their disease are judged

**PRESENTATION 13: Friday 19<sup>th</sup> October, 2012  
15.00-15.10 h.**

**ONE SLIDE/FIVE MINUTES  
Study proposal/idea**

**TITLE:** An assessment tool of communication to improve physician/patient therapeutic alliance.

**AUTHOR(S):** Amélie Calvez, J.Y Le Reste, R. Balez, B. Chiron, R. Amouroux  
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**Background:**

The physician/patient therapeutic relationship is central for patient management. It should be done with the intention of improving the therapeutic alliance. This is of high importance for medical students in learning the core competence of communication. Despite being taught in Northern Europe, it is poorly done in a majority of European universities.

**Research question:**

What is the best effective, reliable and feasible assessment tool of communication in order to improve the therapeutic alliance between physicians and patients? Secondary objectives are to translate and promote it for the training of medical students.

**Method:**

The study will be conducted in four stages.

- First step: Systematic review of literature, according PRISMA guidelines, to select the existing tools.
- Second step: realization of a Rand Uccia Method (RAM) with 30 medical expert teachers to select the most effective, reliable and feasible tool. A Delphi procedure will be conducted to rank tools by level of efficiency and reliability. Only the first 3 will be kept for the further. Then a panel meeting with experts will be undertaken to discuss the feasibility of these tools. A second and last Delphi procedure will be done to rank those 3 tools by feasibility. At the end of that step, one assessment tool will be selected.
- Third step: Forward/backward translation of the selected tool using a Delphi consensus procedure with 30 bilingual medical expert teachers.
- Fourth part: evaluation of the selected tool for medical education using a quantitative method.

**Results:**

Study proposal.

**Conclusions:**

Study proposal.

**PRESENTATION 14: Friday 19<sup>th</sup> October, 2012  
15.10-15.20 h.**

**ONE SLIDE/FIVE MINUTES  
Study proposal/idea**

**TITLE:** Which cognitive test correlates best with ACTIVITIES OF DAILY LIVING (ADL) and (INSTRUMENTAL ACTIVITIES OF DAILY LIVING) (IADL) in the Primary care setting? A collaborative study between Sweden and Italy in patients over 80 using MMSE, AQT, GPCOG, Min

**AUTHOR(S):** Ferdinando Petrazzuoli, Hans Thulesius, Sebastian Palmquist Patrik Midlöv, Anna Kvitting, Nicola Vanacore, Lennart Minthon Elisabeth Wiig, Nicola Buono, Marco Cambielli

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**Background:**

With the growth in elderly populations, it is important to find objective measures that can be used by primary care physicians to assess not only cognitive impairments but also to predict objectively the level of self-autonomy. The Mini mental state examination (MMSE), A Quick Test of Cognitive Speed (AQT), The General Practitioner Assessment of Cognition ((GPCOG), The Mini –Cognitive Assessment Instrument (Mini-Cog) and the Montreal Cognitive Assessment (MoCa), are popular tests in the Primary Care setting and are those we are going to consider for our study.

**Research Question:**

Which of cognitive tests MMSE, AQT, GPCOG, Mini-Cog, and MoCa correlates best with ADL and IADL in the Primary care setting?

**Methods:**

The setting of our collaborative studies is several practices in Sweden and Italy. The study will start in March 2013. Inclusion criteria will be: patients aged > 80 who for any reasons come to the attention of their GPs. Exclusion criteria: patients affected by severe mental disorder and/or unable to sign the informed consent.

About 100 patients in Sweden and 100 in Italy will be enrolled in this project. These patients will be tested with the cognitive tests described above. Data related to ADL and IADL will be obtained by interviewing caregivers. Spearman's rank correlation will be used as non parametric test as measure of statistical dependence between ADL/ IADL and the cognitive tests. The time it takes to perform the different tests will also be measured.

**Conclusions:**

This study will help GPs to choose the tool which best predict patients self-autonomy. Afterwards a qualitative survey will probably be needed to find out more about the feasibility, asking the GPs and the GP's staff what they think of the different tests. A Pilot study with 15 participants in each country will test the feasibility of the study.

**Points for discussion:**

- 1) Feasibility of dementia screening in Primary Care in your Country;
- 2) Which dementia screening instrument is used in your Country by GPs
- 3) Design of the study

**PRESENTATION 15: Friday 19<sup>th</sup> October, 2012  
15.20-15.30 h.**

**ONE SLIDE/FIVE MINUTES  
Research in Progress, without results**

**TITLE:** Inter-professional collaboration and communication in nursing homes: a qualitative exploration of problems in medical care for nursing home residents and development of improvement strategies (INTERPROF)

**AUTHOR(S):** Christoph Cavazzini, Christiane Müller, Nina Fleischmann, Christina Geister, Andreas Hoell, Gabriella Marx, Martin Scherer, Britta Tetzlaff, Jochen Werle, Siegfried Weyerer, Eva Hummers-Pradier

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**Background:**

The importance of high-quality nursing and medical care in nursing homes in Germany is increasingly recognized. Due to the demographic change, the number of people needing care is growing. Nursing home residents are increasingly frail and multimorbid. For a high quality medical care, mutual understanding between nurses and general practitioners (GPs), as well as nursing home residents and their relatives is fundamental.

**Research question:**

What is the current „status quo“ of collaboration and communication between the professional groups in nursing homes (from the perspective of the professional groups)?

What are the needs and expectations of the professional groups, nursing home residents and their families?

**Method:**

At first, the respective needs and problems will be explored in face to face interviews with GPs, nurses, residents and their relatives for example covering the process of the GPs' visits or the inter-professional disclosure of information. Simultaneously, GPs' visits in nursing homes will be observed directly. With the direct observation we get a genuine insight into the daily lives (the workday) of participants. Findings as well as possible solutions will be discussed in mono- and inter-professional focus groups. Based on all the results we will develop a model of communication.

**Results:**

We expect a profound insight into inter-professional collaboration and communication processes, barriers, problems, difficulties, hidden agendas, possibilities, and prospects and their impact on the quality of medical care delivered to nursing home residents. We also expect to gain new knowledge about patients' and families' perspectives, needs and expectations later in the project. Perceivable new organisational models as case conferences, family visits and special nursing home physician meetings will be assessed yielding valuable information for health care politics.

**Conclusions:**

A conclusion is not possible yet.

**Points for discussion:**

What are the differences and similarities between INTER-PROF and other national and international studies?

How can good solutions for the health systems from other countries be transferred to the health system from Germany? And how can this be assessed

**PRESENTATION 16: Friday 19<sup>th</sup> October, 2012  
15.30-15.40 h.**

**ONE SLIDE/FIVE MINUTES**

**TITLE:** Support needs of general practitioners in academic teaching practices  
- A cross-sectional study.

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**Background:**

In many European countries, general practitioners (GPs) are responsible not only for the medical care of their patients, but also for practice management.

**Research question:**

This explorative mail survey asked GPs from 180 academic primary care teaching practices which support they need for their daily work.

**Methods:**

A one-page questionnaire containing four questions was e-mailed to all 180 academic teaching practices and lecturers of the institute of primary care medicine. The survey asked which support a GP wished with regard to 1) medical care, 2) practice organization, 3) personal management and 4) contract issues. In addition, physician and practice characteristics and their preferred information strategies were requested.

**Results:**

The response rate was 31.1% (56 of 180). An average of 2.6 doctors was working per practice, supported in average by 6.5 medical staff (full- and part-time). The GPs expressed the following needs (descending order): medical issues (71.4%), practice organization (60.7%), personal management (50.0%), and contracts (41.1%). The most frequent support needs in each of the four areas were: specific questions around diagnosis and therapy (38.3%), time management (37.5%), personal recruitment and qualification (57.5%), GP contracts (54.8%). GPs tend to answer their questions using the internet (78.0%), journals (26.8%), and discussion among physician peers (22.0%).

**Conclusions:**

Our exploratory study shows that GPs express needs in all four areas of their daily work. Further research is needed to address how to better support general practitioners in their daily challenges.

**Points for discussion:**

1. Physicians' need for support
2. Practice management

**PRESENTATION 17: Friday 19<sup>th</sup> October, 2012**  
**15.40-15.50 h.**

**ONE SLIDE/FIVE MINUTES**  
**Research in Progress, without results**

**TITLE:** Risky drinkers in primary care: effectiveness of facilitated access to an alcohol reduction website

**AUTHOR(S):** Charilaos Lygidakis, Pierluigi Struzzo, Emanuele Scafato  
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**Background:**

Although screening and brief interventions have been proven to be effective in reducing alcohol consumption, at-risk drinkers are rarely identified in primary care and only few of them receive brief interventions eventually. Scarce evidence exists regarding their implementation in primary care in Italy. An alcohol reduction website could be an attractive alternative to the face-to-face brief intervention.

**Research Question:**

The study aims at evaluating whether facilitated access to an alcohol reduction website for at-risk drinkers is effective as much or more than a face-to-face brief intervention conducted by GPs.

**Methods:**

Practices in a region of northern Italy will be invited to participate in the trial. Patients aged 16 and over will be eligible for the online screening based on the three-question Alcohol Use Disorders Identification Test (AUDIT-C). Those scoring positive will be requested online to participate in the trial. After baseline assessment with the ten-question AUDIT and EQ-5D questionnaires, they will be randomly assigned to receive either online facilitated access to the alcohol reduction website (intervention) or face-to-face intervention based on the brief motivational interview by their GPs (control). Follow-up will take place at three, six and twelve months after randomisation by requesting participants to complete the AUDIT-10 questionnaire online.

Particular attention will be given to the website design to maximise engagement and optimise response rates; each GP will have the opportunity to create a tailored experience for their patients, and games features and an online alcohol diary will be provided.

**Results:**

The outcome will be calculated on the basis of the proportion of risky drinkers in each group according to the AUDIT-10.

**Conclusions:**

This study aims to determine whether an online, alcohol reduction facility is a viable alternative to face-to-face brief intervention. This could have major implications for the future delivery of behavioural change in general practice.

**Points for discussion:**

- What methods can be implemented to receive enough follow-up data from the patients and GPs?
- How can the digital technologies be exploited to optimise participation rates?

**PRESENTATION 18: Friday 19<sup>th</sup> October, 2012  
15.50-16.00 h.**

**ONE SLIDE/FIVE MINUTES**

**TITLE:** Association of Asthma with Breastfeeding and C-section in Children Aged 6-12 Applying to Tertiary Healthcare Units: Case-Control Study

**AUTHOR(S):** Kubra Nur Kaya, Nagihan Kolkiran, Emine Nebati, Selin Bayburt

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**Background:**

It is known that asthma affects about 300 million people all over the world. Breastfeeding has been revealed in some studies as a protective factor in childhood asthma. Studies have shown that Cesarean section births increase the risk of asthma in children. Above all, other studies also show that there is no association between the two, making this subject more valuable to study.

**Research question:**

Is there any association between asthma and breastfeeding duration? Is there any association between asthma and C-section? What is the combined effect of breastfeeding duration and C-section on asthma?

**Method:**

This is a case control study, where the cases and controls were collected from Sureyyapasa Thoracic Diseases Hospital and Dr.Lutfi Kırdar Kartal Training and Research Hospital Pediatric Polyclinics respectively. The self-administered questionnaire which was prepared by utilizing from ISAAC Tests has been performed face to face, and the data was collected. 139 cases and 128 controls, which were selected according to specific inclusion and exclusion criteria, were included in this study. The data was analyzed by Independent t-test, Crosstab (Chi-square), Mann-Whitney U, Logistic Regression tests in SPSS program.

**Results:**

The association between breastfeeding period and the frequency of asthma was not found significant ( $p=0.831$ ). The C-Section rate was 38.8% in the case group whereas this rate was 32.8% in the control group. Therefore, no significant difference in the frequency of asthma was observed between these groups ( $p=0.184$ ). Evaluation of multi-variable analysis has shown that there is no significant effect of the breastfeeding and the C-section between these groups. The association of the family history and the frequency of asthma was considered to be significant ( $p=0.001$ ).

**Conclusions:**

In this study, no impact of breastfeeding and C-section has been found on asthma. The results also indicate that there is an association between asthma and family history.

**Points for discussion:**

- 1) How can these results be applicable in family medicine?
- 2) What is the importance of finding new polymorphisms in future studies?

**PRESENTATION 19: Friday 19<sup>th</sup> October, 2012  
15.00-15.10 h.**

**ONE SLIDE/FIVE MINUTES  
Study proposal/idea**

**TITLE:** Statins and Risk of Incident Diabetes: a Retrospective Observational Study Project.

**AUTHOR(S):** Mirene Anna Luciani, Luca Puccetti, Ferdinando Petrazzuoli  
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**Background:**

An original investigation of Culver et al. observed an increased risk of diabetes in women treated with statins. Although several metaanalysis have put forward the hypothesis of a possible diabetogenic effect of statins, this finding is far from being accepted by the entire scientific community and other studies are needed to confirm this hypothesis.

**Research question:**

Does statin therapy increase the risk of diabetes mellitus? Can it be evaluated in General Practice?

**Method:**

Data source will be the database of Tuscany Region (3.638.211 inhabitants). Inclusion criteria: Patients randomly selected among those at high risk of a first major cardiovascular event. Proposed exposure variable: continuous use of statins according to the DDD (Defined Daily Dose) for at least 1 year, outcome variable onset of diabetes. Assuming from previous studies that the prevalence of diabetes mellitus in this selected high risk population is about 7.5% we have calculated that for a power of 80% a CI of 95%, with a proposed OR of 1.2, we need a sample of 90600 patients 45300 case and 45300 control . We will propose three Cox proportional hazard models to examine the association between statin use and diabetes mellitus development: with unadjusted Hazard Ratio; with sex, age and ethnicity HR; with all potential confounding variables at the baseline HR (BMI, smoking, comorbidities etcetera).

**Discussion:**

This study will help to confirm or not the hypothesis of a diabetogenic effect of the statins.

**Points for discussion:**

1. May the results of this study change the approach to statin therapy?
2. Are there any additional biases that we must consider before?

**PRESENTATION 20: Friday 19<sup>th</sup> October, 2012  
15.10-15.20 h.**

**ONE SLIDE/FIVE MINUTES**

**TITLE:** Cardiovascular risk factors, cardiovascular risk and quality of life in patients with severe mental illness

**AUTHOR(S):** Quinti Foguet-Boreu, P. Roura-Poch, A. Bullón-Chia, C. Mauri-Martin N. Gordo-Serra, R. Cecília-Costa, in representation of the working group RISCA-TMS

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**Background:**

To determine the cardiovascular risk factors (CVRF), stratifying cardiovascular risk (CVR) and analyse the relationship between CVR and quality of life in patients with severe mental illness (SMI).

**Research question:**

Does risk factors and cardiovascular risk are increased in patients with SMI ? What is the relationship between cardiovascular risk and quality of life in these patients ?

**Method:**

Design of study: Cross sectional study.

Setting: Mental Health Service, Consorci Hospitalari de Vic (Vic, Barcelona).

Subjects: Patients over 18 years diagnosed of SMI.

Main measurements: Socio-demographic variables, toxic habits (tobacco and alcohol), previous pathologies and family history of premature cardiovascular disease. Psychiatric diagnoses. Physical activity. Physical parameters (weight, blood pressure, waist circumference) and laboratory findings (fasting glucose, glycosylated haemoglobin, plasma urea, creatinine, triglycerides, total cholesterol, HDL and LDL, glomerular filtration rate, microalbuminuria, creatinine and urine albumin / creatinine). SCORE and REGICOR. Euro-QOL and Seville Quality of Life Questionnaire's.

**Results:**

We included 137 patients with SMI, 64.9% female, mean age 51.1 years (SD 12.9). Major CVRF distribution: 40.1% smoking, 37.9% hypertension, 56.2% dyslipidemia and 11.1% diabetes. A 37.9% met criteria for obesity and 48.4% of metabolic syndrome. The average major CVRF was 1.5 factors. The CVR was high at 4.6% of the sample by SCORE and 5.4% by REGICOR. Neither the patients who accumulated more CVRF or those with high CVR scores showed worse quality of life.

**Conclusions:**

The most prevalent CVRF in patients with SMI are smoking and dyslipidemia, with a prevalence that exceed of population-based studies. The subgroup of depressive disorders showed a higher CVR and worse quality of life. No relationships were found between the CVR and the quality of life.

**Points for discussion:**

Risk factors and cardiovascular risk in SMI

Who should undertake risk management in these patients ?

Coordination health primary care and mental health

**PRESENTATION 21: Friday 19<sup>th</sup> October, 2012  
15.20-15.30 h.**

**ONE SLIDE/FIVE MINUTES**

**TITLE:** Pilotstudy in a primary care clinic: Improvement of the care of type 2 diabetes patients by partially substituting the physician's visit by a nurse

**AUTHOR(S):** Els Bartholomeeussen, Roy Remmen

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**Background:**

For the management of chronic diseases needing frequent monitoring, it is suggested that substitution of care may be an appropriate solution to safeguard high quality care. Nurses have longer visits, which feels more appropriate for accessing diabetes.

**Research question:**

Assessment of effects on quality of care and evaluation of patients and primary care provider's satisfaction, when tasks in the care for stable type 2 diabetes are transferred from physician to nurse.

**Method:**

The diabetes patients were stimulated to visit the nurse every 3 months and their physician once a year. Content of each visit was determined by the guidelines for type 2 diabetes patients of the Belgian GP association. Education, bloodwork, BMI and vital checks, were the milestones of the nurse visit. Once know, a physician would discuss the results and recommendations (like earlier follow up) with the patient through the phone.

With a European Practice Assessment Questionnaire the satisfaction of patients, nurses and physicians was measured before and 9 months after starting the substitution. To asses the quality of care, certain parameters were compared from both before and after.

**Results:**

Only patient who paid a minimum 2 visits to the nurse were included, which meant 35 of the 69 selected patients. The patients evaluated the longer duration of the visit and the extra education as a strong point and had the impression they could reach their GP easier by phone. Concerning the quality of care, blood pressure and dyslipidemia were improved with the nurse visits.

**Conclusions:**

In this small pilot study, the substitution of care by the nurse resulted in a higher satisfaction by patients and an increase in quality of care.

**PRESENTATION 22: Friday 19<sup>th</sup> October, 2012**  
**15.30-15.40 h.**

**ONE SLIDE/FIVE MINUTES**  
**Ongoing study with preliminary results**

**TITLE:** Effect of smoking ban in closed public spaces on quitting status.

**AUTHOR(S):** Tuğba Yurdakul, Gülsen Ceyhun Peker, Selda Tekiner, Mehmet Ugan

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**Background:**

Smoking is the most common preventable cause of death. "Smoking ban in closed public spaces" went in effect in Turkey on the date of May 19 2008.

**Research question:**

Is there any change on status of smoking prior to and after this date?

**Material and Method:**

The study is a descriptive study. The staff of Ankara University Faculty of Medicine Ibn-i Sina Hospital consists of the sample group. A questionnaire form with 3 open ended questions and 12 close-ended questions was used to elucidate the smoking status, degree of influence by smoking ban in closed spaces, and opinions of the subjects on this issue.

**Results:**

68% of the 60 subjects were male, 32% were female. The mean age was  $40.72 \pm 7.25$ . Half of the participants (50%, n=30) were current smokers while 18.3% (n=11) had quit smoking (after a smoking period.) 64% of participants who quit smoking 9after smoking for a period) had done so before the smoking ban in closed spaces, whereas 36% had stopped smoking after the ban. The first three reasons for participants quitting were desire for a healthier life, family pressure, and financial motives. 55% of the participants stated a decrease, 7% stated an increase, and 37% reported no change in the number of the cigarettes smoked per day after the ban. Among current smokers, 55% did not consider quitting after the ban whereas 44% did consider doing so.

**Conclusion:**

Considering the decrease in the number of cigarettes smoked per day after the ban in 55% of the participants, we believe that the act of smoking ban should be continued to be dissuasively enforced. It is felt that it will be an effective measure to support persons who are willing and try to quit smoking.

**Points for discussion:**

Which is more effective on quitting smoking? Banning or other methods?

**PRESENTATION 23: Friday 19<sup>th</sup> October, 2012  
15.40-15.50 h.**

**ONE SLIDE/FIVE MINUTES**

**TITLE:** Smoking Characteristics and Nicotine Dependence Scores of Women Who Apply to the Community Oriented Health Center in Üsküdar, İstanbul

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**Background:**

The professional care and pharmacological agents are known to increase the rate of smoking cessation success by 15-30%. But studies show that replacement therapies are not as effective as behavioural change among women. Therapeutic intervention tailored on the gender characteristics may be an important tool for primary care health professionals.

**Research question:**

What can we learn from the characteristics of Turkish women smokers to raise behavioural strategies?

**Method:**

This cross sectional descriptive study conducted in Üsküdar County (the population is over 500.000/2008) Women Health Centre which is a community oriented unit directed by civil government and focused on preventive health services. All the women who apply to this unit for smoking cessation counselling receive a standard service by means of forms, scales and structured therapies by 2 psychologists. These standard forms include questions about the individual properties, smoking habits, triggers and motivation of the applicants. Descriptive statistics and chi-square test is used to analyse the data.

**Results:**

Between 01.01.2011 and 01.01.2012, 573 women attended for this service. The average age was 43 years; 38% were high school graduates; 27% elementary school and 54% housewives; 22% started smoking under the age of 16 and 64% between the ages 16-25; 39% smoked more than 1 pack/day and 38% smoked 11-20 cigarettes/day. Overall 63% mentioned that they had no reason to stop smoking, but 23% said it is for their health, 10% because they are pregnant. Desire to smoke after dinner was the main trigger. Fageström Nicotine Dependency Test of 14% showed high, 30% medium and 56% low scores. 19% of high dependent participants graduated from university and who started smoking before 15 years of age have higher dependency rates.

**Conclusion:**

Health professionals can inform young and higher educated Turkish women about high nicotine dependency and nicotine replacement therapy as an alternative.

**Points for discussion:**

Higher educated women ratio is high in this study group than they are in the Turkish population. So it is obvious that higher educated women attend for preventive services more or reach health services easily. What kind of a study design can help us?

**TITLE:** The effect of lung age feedback with brief smoking cessation advice during routine consultations on smoking habit – Know2quit multicenter randomized control trial

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**Background:**

The lung age from formal spirometry has been shown to increase quit rate at 12 months. The use of spirometry for lung age in General Practice is neither practicable nor cost-effective.

**Research question:**

To evaluate the effect of the lung age feedback using the Vitalograph during routine GP consultations on smoking cessation intentions (progression on the Prochaska wheel of change) and quit rates.

**Method:**

402 active smokers from 5 General Practices in the South East of Ireland were randomized into 193 control and 209 intervention arms. Allocation groups were concealed in sequentially numbered opaque sealed envelopes. Smoking behaviour and stage on Prochaska's wheel of change were evaluated pre-consultation. All patients received standardized smoking cessation advice during routine consultations. Patients in the intervention arm received, in addition, lung age information derived from a portable Vitalograph. Self-reported quit rates and cessation intentions were assessed at 4 weeks post-intervention.

**Results:**

Self-reported quit rates at 4 weeks in the control and intervention arms respectively were 12.0% and 22.1% (difference 10.1%,  $p=0.01$ , 95% CI 1.5% to 18.7%; NNT = 10). Net positive progression on the Wheel of Change in the control and intervention arms respectively were 7.3% and 29.1% (difference 21.8%,  $p=0.02$ , 95% CI 13.2% to 30.4%; NNT = 4.6). Telling smokers their lung age was equally effective in promoting quitting across all stages of the wheel of change. Smokers with poorer lung age values were just as likely to quit as those with normal lung ages. Smokers in the intervention group were more likely to request pharmacotherapy support ( $p<0.0001$ ). Cessation support interventions and lung age information had significant independent effects on quitting.

**Conclusions:**

When promoting smoking cessation during clinical consultations, providing 'lung age' bio-feedback to patients using a Vitalograph is a clinically effective intervention to foster quitting and positive intentions towards quitting.

**Points for discussion:**

1. The practicality (portability and easy of use) and cost-effectiveness of Vitalograph use during routine consultations versus a formal spirometry to derive the lung age in General Practice.
2. The effect of the lung age feed back on smoking cessation qu

**TITLE:** Adult obesity management in the North of France : interactions between the patient, the general practitioner and the community care network OSEAN.

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**Background:**

Obesity in adults is increasingly prevalent worldwide and its management in general practice (GP) alone usually fails. International guidelines recommend a specific pluri-professional management. French guidelines specify that community care networks structured from the primary care system should enable this management. Despite a valid approach and management difficulties, GPs refer to these networks rarely.

**Research question:**

Which are the barriers and facilitators of interactions between patients, GPs and pluri-professional network practitioners in obesity management?

**Method:**

A qualitative study was performed using semi-structured interviews. Three groups were recruited in the North of France for purposeful samples : obese adults who followed an educational program of OSEAN network (combining dietary management, education to physical activity, behavior therapy) in 2008-2009, GPs who had at least one patient who followed the program and finally professionals of OSEAN. The data collection has been triangulated by three GP registrars. The interviews were filmed and transcribed in verbatim. A grounded theory approach was used for the analysis. The Research Ethics Committee approved the design.

**Results:**

13 patients, 15 GPs and 15 network practitioners were interviewed. Consensus emerged on the central role of the GP, limited by a lack of time and specific knowledge. Pluri-professional networks were unanimously considered useful with specific resources and group management, but limited by the access and shortness of the program due to a lack of funding. Both GPs and networks practitioners were restrained by patient motivation and their lack of consideration of obesity as a disease. Finally both networks practitioners and GPs were unsatisfied with the communication and collaboration.

**Conclusions:**

Obesity representations in population should evolve and the role and training of the GP should be reconsidered. Pending a reorganization of the primary care system to improve chronic diseases management, territorial multi-thematic platforms gathering all specific networks could ease pluri-professional management.

**Points for discussion:**

- 1/ GP training to obesity management and moreover chronic disease management in Europe
- 2/ Health care organization to provide pluri-professional approach in Europe
- 3/ Experience of pluri-professional obesity management and opinion on the validity of the

**PRESENTATION 26: Friday 19<sup>th</sup> October, 2012**  
**16.30-16.50 h.**

**THEME PAPER**  
**Ongoing study with preliminary results**

**TITLE:** A descriptive study about blood glucose measurements and factors affecting diabetes on women from two different socio-economic profiles in Istanbul.

**AUTHOR(S):** Sinem Yolcu, Zeynep Pelin Polat, Yavuz Keleş, Sefa Bayram

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**Background:**

Glucose metabolism disorders are based on multi-factorial causes. Worldwide prevalence of diabetes was 2.8% in 2000, this is expected to rise up to 4.4% in 2030. Socio-economic profile has an influence on the prevalence of diabetes. Screening and measurement of metabolic and anthropometric parameters in two groups of women who were not diagnosed with diabetes and who applied to family health-care centers for any reason which are on the different areas in socioeconomic aspect and comparison of these metabolic syndrome parameters between two women groups is aimed.

**Research question:**

Is there any association between socio-economic profile and risk of diabetes mellitus type-2?

**Method:**

A total of 100 women between 18-50 years of age who have applied to the Gülsuyu (socio-economically poor) and Erenköy (socio-economically-rich) family health-care centers (FHCC) who were not diagnosed with diabetes are included. Participants have signed an informed consent form. Spot capillary blood glucose and anthropometric parameters were measured in these individuals. A face to face questionnaire was applied in order to scan the socioeconomic status. "T-test" and "Mann-Whitney U" tests were used in data analysis with SPSS program ( $p < 0,05$ ).

**Result:**

The difference between mean blood glucose levels of participants from two different family health care centers (FHCC) is statistically not significant ( $p=0,97$ ). Mean values of body fat levels, income, BMI levels of two groups are statistically significant. ( $p \leq 0,01$  for all of them). 14% ( $n=7$ ) of women from Erenköy FHCC have BMI levels above 30kg/m<sup>2</sup> whereas this percentage is 28% for women from Gülsuyu FHCC.

**Conclusions:**

Anthropometric measurements from Gülsuyu FHCC are higher than that of Erenköy FHCC and this difference is statistically significant. Income level of women from Erenköy is significantly higher than that of women from Gülsuyu. People with high socioeconomic status may have fewer risk factors of diabetes.

**Points for discussion:**

During screening and measuring, most of the women were not hungry (as they had not been informed before). So, blood sugar level may not be a determining factor.

**PRESENTATION 27: Friday 19<sup>th</sup> October, 2012  
16.50-17.10 h.**

**THEME PAPER  
Study proposal/idea**

**TITLE:** Using arts in teaching. An effective method for interprofessional education?

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**Background:**

The Arts [Humanities] are now used in UK undergraduate and postgraduate University medical teaching and learning, as tools and resources. The author has adapted the use of the Arts to multidisciplinary small group work in GP Practices for facilitating continuing medical education for health care professionals. This paper discusses how to do this with a descriptive analysis and illustration of such a session.

**Research question:**

Is using the Arts in teaching and learning an effective method for interprofessional education?

**Method:**

Structure for a teaching session

-clear aim, find and select a resource, design an exercise using the chosen resource, achieve engagement, facilitate responses, apply to professional and personal development

Feedback and evaluation of the session aims to consider any behaviour change and implementation of gained insights and knowledge by group members when they work together in patient care.

**Results:**

see below

**Conclusions:**

Using this innovative approach means that everyone in an interprofessional learning group starts from the same place, with the Arts resource, perhaps a painting capturing an aspect of human behaviour, being common to all. There are no hierarchies of knowledge or seniority that may interfere with the group's reactions. Everyone is outside their normal work structure, except for the shared fact of all working with, or on behalf of patients. Contributions within the group are individual responses to engagement with the Arts resource, and everyone learns from each other in getting to the heart of those transactions in human discourse that make up good practice.

**Points for discussion:**

Does this method of teaching work?

**PRESENTATION 28: Friday 19<sup>th</sup> October, 2012**  
**17.10-17.30 h.**

**THEME PAPER**  
**Ongoing study with preliminary results**

**TITLE:** Action-research in the Local Health System (LHS) of Malmedy and around to better coordinate health care delivery.

**AUTHOR(S):** Alberto Parada, Jean-Pierre Potier, Jean Van der Venet

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**Background:**

The Belgian healthcare system is characterized by open access to all levels. Health is budgeted, in a closed envelope by pathology. Attempts to improve the quality of care must meet both the fairness in ratings of quality medical care, the equitable distribution of resource and reduce health disparities among vulnerable patients.

**Research question:**

How to render health care efficient and responsive to the target audience. Deficits in communication and information transfer, between the first and second health care levels are common and can affect patient cares. Healthcare and medical practice methods are not superimposed if the patient is hospitalized or not. There are no formal mechanisms to coordinate actions between different levels of health care. The system is suffering from lack of coordination between levels. For fastening and to optimize the system of cares, collaboration and communication between levels is necessary but difficult. Therefore, care quality is impaired. Almost none documented experience for improved coordination of care levels in the Belgian system is available.

**Method:**

Could we enhance coordination of care between the hospital and the first level at the center on the network? First step intends to negotiate with relevant stakeholders for their participation in this action research (AR). Operational phase was attended by around the table stakeholders and generates a process of solving problems. Monthly meetings took place to discuss the issues submitted to the meeting by participants themselves. A qualitative analysis was performed.

**Results:**

The assistance of external group moderator plays a major role for improving the coordination. It's important getting to know in highlighting problems and try to find constructive remedies. The effectiveness of care is improved by an interdisciplinary communication and this resolute confrontation.

**Conclusions:**

Dialogue and coordination between healthcare actors committed and motivated, generates and leads to operating solutions.

**Points for discussion:**

The assistance of external moderator (ITM / A public health researcher) plays a major role for improving the coordination.

The climate is favorable to solve real problems using skills developed in the Local Health System. Habits of communication.

**PRESENTATION 29: Saturday 20<sup>th</sup> October, 2012**  
**09.00-09.30 h.**

**THEME PAPER**  
**Research in Progress, without results**

**TITLE:** Local coordination between levels of care: opportunities and threats

**AUTHOR(S):** Jean Luc Belche, Christiane Duchesnes, André Crismer  
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**Background:**

Coordination between levels of care is not compulsory in the Belgian health system. Patients have direct access to specialists. Hence, competition between professionals and fragmentation of care do occur, leading to poor quality of care and waste of resources.

A strategy that improves communication and coordination between actors and stakeholders at a local scale represents a solution to develop integrative care oriented to people and community.

The Local Health System (LHS), launched 15 years ago with some success in specific settings in Belgium, is the model used for this experience.

**Research question:**

What could be the opportunities and threats to improve coordination between levels of care in various local contexts?

**Method:**

The research is carried out in the Walloon region of Belgium simultaneously in 3 different areas, each one being centered on one hospital.

It consists in developing contacts with stakeholders of the first two levels of care in order to gain their confidence and to obtain their agreement on the project before going on with the operational phase of a further Action Research.

An external research team conducts a 3-step approach:

1. Raising local professionals' awareness on advantages of coordination
2. Presenting the existing LHS experience
3. Analyzing the opportunities and threats in the local context

**Results:**

Creation of a mixed team of the first and second levels of health care professionals and stakeholders in each area;

Analysis of the opportunities and threats to LHS implementation in different contexts;

Increased empowerment and confidence in each others of health care professionals and stakeholders;

Initiation of an Action research process aiming at implementing and adapting the model to the local context.

**Conclusions:**

The follow-up of concrete local experiences allows the identification of the conditions to be taken into account in order to develop functional local health systems

**Points for discussion:**

What are the actual opportunities for an improved collaboration between levels of care?

Changing from disease-oriented approach to an people centered care?

Can we share about other experience of local coordination?

**TITLE:** Are primary health care professionals ready for inter-professional learning?

**AUTHOR(S):** Peter Pype, Johan Wens, Ann Stes, Bart Van den Eynden  
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#### Background

Interprofessional collaboration fosters interprofessional learning. In Belgium, palliative care is delivered by general practitioners (GPs) in collaboration with community nurses and specialized palliative home care teams. The attitudes of these health care professionals towards interprofessional learning is unknown. Exploring this could optimize collaboration to enhance learning.

#### Research Question

What are the attitudes of general practitioners, community nurses and nurses from palliative home care teams towards interprofessional learning?

#### Methods

This research is part of a larger study on interprofessional collaboration in primary palliative care. Participants completed the 'Readiness for Interprofessional Learning Scale' with dimensions: teamwork and collaboration, patient centredness and sense of professional identity. Linear regression analysis was used to evaluate psychometrics. The respondents' scores on the scale were compared with the learning that took place during collaboration and the perception of interaction style between professionals.

#### Results

The respondents were 133 GPs, 165 community nurses and 67 palliative care nurses. Linear regression analysis revealed significant effect on 'Teamwork and collaboration' of profession (GPs and community nurses lower scores) and of practice organisation (solo workers lower scores than group practices). Significant effect was seen on 'patient centredness' of practice organisation (solo workers lower scores) and of years in practice for palliative care nurses (lower scores when more years in practice). Significant effect was seen on 'sense of professional identity' of profession (GPs and community nurses higher scores), of practice organisation (solo workers higher scores) and of age for palliative care nurses (lower scores for older nurses). Comparison with the learning effect of collaboration and perception of the interaction style will be calculated after complete data collection of the larger study (august 2012).

#### Conclusions

Some results sound logic (solo versus non-solo, professional differences). The negative effect of working more years in palliative care on the patient centredness requires further investigation.

#### Points for discussion:

The overall effect (though significant) is low: Adjusted R<sup>2</sup> ranging from 2% to 6.2%. Is this indicative for a basic attitude of all health care professionals?

The surprising effect of losing patient centredness while working in palliative care (for palliative care nurses) is stronger (Adj R<sup>2</sup> 14%). What could be the reason?

**TITLE:** Criteria STOPP / START to identify inappropriate prescribing of drugs in elderly patients in primary care: "Primum non nocere."

**AUTHOR(S):** Alicia Castillo-Páramo, Regina Pardo-Lopo  
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**Background:**

The STOPP (Screening Tool of Older Persons potentially inappropriate Prescriptions) /START (Screening Tool to Alert doctors to Right Treatments) criteria aims to identify potentially inappropriate (IP) drug therapies by defect or excess in older patients. Initially developed by Irish experts in pharmacology and geriatrics, it was demonstrated a significant association of STOPP criteria with avoidable adverse drug events in the elderly in 3 primary care centres.

**Research question:**

1) Can STOPP/START criteria be applied in a primary health care (PHC) setting, and fit the local situation and/or possible changes in scientific evidence since its publication? 2) Which is the prevalence of IP based on those criteria in the health region of Vigo?

**Method:**

1) Review of criteria STOPP/START with Delphi methodology by the Commission of Pharmacy in the area. 2) Audit of electronic medical records including prescription, diagnosis and laboratory results. Subjects and setting: Random sample with replacement (IP expected=25%,  $\alpha=5\%$ ,  $d=5\%$ ), of 127 electronic medical record of patients over 65 with at least 1 prescription in the last 3 months in the Vigo Primary Care Region (139.309 population  $\geq 65$  years of age, 50 PHC centres, 350 General /Family Practitioners).

**Results:**

85 out of 87 criteria were considered appropriate for PHC. Two START criteria were considered inappropriate (Bisphosphonates and oral corticosteroid therapy, and Antiplatelet therapy in diabetes mellitus with major cardiovascular risk factor). One new STOPP was suggested: "Assessment of the use of inhibitors of the proton pump outside its approved indications". Our prevalence was 9,83%  $\pm 1,06$ , (70% IP by STOPP criteria and 30% by START ). More frequent IPs were STOPP (PPI for peptic ulcer disease at full therapeutic dosage for > 8 weeks, and drug duplication).

**Conclusions:**

Our results demonstrate their applicability and feasibility. Adaptation and regular updating with Primary Care involvement is a must.

**Points for discussion:**

How could we measure patient outcomes if we use these criteria to improve prescription quality?  
Could we compare different countries with this tool?  
How to design a collaborative system to update them?

**PRESENTATION 32: Saturday 20<sup>th</sup> October, 2012**  
**11.00-11.30 h.**

**FREESTANDING PAPER**  
**Ongoing study with preliminary results**

**TITLE:** Potential benefit of patient input as collected by the practice nurse in assessing polypharmacy in primary care.

**AUTHOR(S):** Donna Bosch-Lenders, Marjan van den Akker, P.H.M. van der Kuy  
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**Background:**

Multifaceted interventions are necessary to optimize the medication profile of patients with polypharmacy. In the PIL-study (Polypharmacy Intervention Limburg) the practice nurse visits all polypharmacy patients at home to collect data on their actual medication use. We present the first analyses of the potential added value of patient input as collected by the practice nurse, for the management of polypharmacy in primary care.

**Research question:**

1. What self-care and prescribed medications are actually being used?
2. Do patients know the indications?
3. Do prescription data of general practitioner (GP) and pharmacist match with the actual use of prescribed medications by the patient?

**Method:**

The PIL- study is a cluster randomised clinical trial (RCT) in 24 general practice centres and 17 associated pharmacies involving 823 patients. Baseline data - from the GPs' and pharmacies' information systems as well as the results of home visits - were analysed. Each - specifically trained - practice nurse used a standard check-list, including questions on actually used medications and patient's knowledge of the indications. Descriptive analyses were performed of self-care and prescribed medications, indications according to the patient, and agreement between prescription data of GP and pharmacist and actual use by the patients

**Results:**

We are still collecting data. Currently, we have data on 666 patients, who used 686 different self-care and 6059 prescribed medications. The indications of prescribed medications were known correctly by the patients in 65%. The actual use by the patient, and prescription data in the GP's and pharmacy's information systems respectively, matched completely in 20,4% of patients (n=563).

**Conclusions:**

An inventory of actual medication use at the patient's home might have added value in the management of polypharmacy.

**Points for discussion:**

1. How is the collaboration between GP and pharmacist in other countries?
2. Is there a continuous ICT connection between GP and pharmacist to monitor and control prescribed medication?
3. Do patients in other countries use more or less self-care medic

**PRESENTATION 33: Saturday 20<sup>th</sup> October, 2012  
11.30-12.00 h.**

**FREESTANDING PAPER**

**TITLE:** Suggestions for improving continuity of medication between hospital and home in a local context of Wallonia

**AUTHOR(S):** Jean-Luc Belche, Marie-Astrid Berrewaerts, Christiane Duchesnes  
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**Background:**

Unjustified modifications of the patient's usual medication during his hospitalisation induce various problems for the patient (confusion, additional costs) and for healthcare professionals (work overload, additional costs). The principle of favouring dialogue between local actors to reach commonly accepted solutions (KCE, 2010) was used in the current study.

**Research question:**

Which local strategies could be implemented to improve continuity of drug therapy when the patient moves to hospital or back home?

**Method:**

The study took place in Liège (Wallonia). Participants were recruited within four professional groups: general practitioners, hospital specialists, pharmacists and hospital stakeholders. First, a nominal group was carried out for each professional group. Prioritized suggestions were obtained. In a second phase, Delphi method was used. Suggestions from the nominal group were submitted to representatives of each profession (a total of 40) to evaluate relevance, acceptability and feasibility of each one.

**Results:**

A total of 101 suggestions were evoked in the first phase. They were related to two main themes: implication of well-defined actors and development of specific means. Five consensual suggestions emerged from the Delphi process: provision by the general practitioner of a complete list of medication on hospital admission; provision by the hospital specialist of a list of drugs at discharge; development of formal hospital processes to keep the patient's usual medication; centralisation of medication data; development and use of a unique medical record.

**Conclusions:**

A link medium handled by the patient when he moves to the hospital and back home is the major idea mentioned and accepted by local actors.

**Points for discussion:**

Interest of the method compared to focus groups that were used in another study on the same subject  
Possible use of the results to implement concrete actions in an action research  
When do we interview a professional group or a mixed group?

**TITLE:** Adherence to bisphosphonates as registered in the General Practitioners' Information System

**AUTHOR(S):** Wesley van Hout, S. Molenaar, H. Joosten, P. Elders

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**Background:**

Bisphosphonates are the first choice medical treatment for osteoporosis and have proven effective, achieving 30-50% fracture reduction. However, as in many chronic, asymptomatic diseases, adherence is low. Studies based on pharmacy registration systems show that 50% of the patients stops treatment within a year. There is no data on this from general practitioners yet.

**Research question:**

How is adherence to bisphosphonates as registered in the GP Information System? Is it influenced by age, gender, main prescriber (GP or specialist), comorbidity, polypharmacy or contact frequency with GP?

**Method:**

The database of the Academic Network of General Practitioners of VU medical centre was analysed for this purpose. This network holds anonymous information on all patients in the involved practices. 16 practices were selected because their Information System also registers prescriptions by specialists through pharmacy feedback.

For compliance we measured yearly and overall Medication Possession Ratio (MPR). We measured persistence by calculating days between first and last prescription.

We analysed the data using regression techniques to determine influence on adherence by stated co-variables.

**Results:**

We studied n=1678 bisphosphonate users between 2003 and 2010. Using Kaplan Meier analysis the average persistence after 1 year is estimated at 75%, and 45% after 5 years. Multivariate Cox regression shows that the MPR during the first year and the main prescriber (specialist vs GP) are related to the persistence throughout the entire treatment period. Multivariate logistic regression shows that the OR on overall MPR>80% is 100.371 if MPR in year 1 is >80% (CI-95% 57.625-174.827). Main prescriber, specialist vs. GP, OR on overall MPR>80%: 0.423 (CI-95% 0.201-0.889) in favour of GP.

**Conclusions:**

We found persistence to be higher than shown in other studies.

GPs prescribing the majority of recipes and good compliance in the first year of therapy both positively influence persistence and overall compliance. (284)

**Points for discussion:**

How can these results be used in primary care to improve osteoporosis treatment?

Suggestions for further research.

**TITLE:** Role of GP and Pharmacist in the way patients experience medicine prescribing: a qualitative study

**AUTHOR(S):** Fraeyman Jessica, Symons Linda, Roy Remmen, Hans de Loof  
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**Background:**

Medicine consumption takes a large part in overall health care cost. Physicians and pharmacists act as agents for patients when they prescribe and deliver medication. Efficient medicine use contributes to patients' health and may avoid unnecessary costs. Our recent survey revealed that patients who said that they were well informed by their GP and pharmacist about the price they faced for their current medication, lacked information on cheaper alternatives.

**Research question:**

How are patients involved in the prescription and delivery of medication? More specifically, how do contacts with GPs and pharmacists affect the way patients experience medicine prescribing?

**Method:**

In a series of semi-structured face-to-face interviews, we explored opinions of patients who were treated with one of three common groups of medication (cholesterol lowering medication, acid blocking agents and antidepressants). In addition, we investigated how patients were informed about medicine prices faced by patients and health care systems.

**Results:**

Patients were satisfied about the relationship with their GP and pharmacist, although some expressed a shortage of information on adverse events. The pharmacist's role became more important when the complexity of treatment regimes increased (e.g., medicine interactions).

Patients generally expressed little need for information on the price they face for their medication, although those who were explicitly informed about prices during consultations, conceded that this increased the confidence in their physician.

**Conclusions:**

Although most patients appreciated authoritative expertise of their GP in prescribing medication, they remained critical and preferred a certain level of involvement during interactions with GP and pharmacist alike. Patients clearly prioritized their own medicine budget above society's and only occasionally discussed prices. When they did, it improved their trust in their health care provider.

**TITLE:** Are pharmacists ready to deliver pharmaceutical care for patients with hiv?

**AUTHOR(S):** Florence Van Kerckhoven, Paul Cos, Dirk Avonts

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**Background:**

Currently, hiv-patients are not suffering from a life threatening disease, but from a chronic condition. Because of the introduction of HAART the life expectancy of well treated patients is comparable with hiv-negative persons. In Belgium, the number of hiv-patients is growing with an average of 3 new patients a day. Stabilized hiv-patients have to be able to consult primary health care to monitor and advise.

**Research question:**

What is the role of the community pharmacist in the follow-up of hiv-patients? Are pharmacists ready to deliver pharmaceutical care for hiv-patients?

**Method:**

In order to investigate specific knowledge regarding hiv and the related pharmaceutical care, a questionnaire was distributed among 3 different parties involved in the hiv-care process. The first approach was a questionnaire among 27 community pharmacists in an urban/suburban setting. In addition 4 hiv-patients were questioned about their experiences concerning pharmaceutical care: communication, privacy, adherence, interactions, treatment schedule. The third part of the mixed method approach were interviews with stakeholders and key health care providers.

**Results:**

The survey among pharmacists revealed insufficient communication with physicians and other health care providers in the ARC. Pharmacists also mentioned problems such as: taboo, shame and a lack of expertise. The same issues were mentioned during the interviews with patients, stakeholders and key health care providers. Three quart of the pharmacists did not feel well informed about interactions of retroviral products and the transmission of hiv.

**Conclusions:**

Pharmacists are the key health care providers concerning pharmaceutical care, but they do not feel prepared to take their responsibility for hiv. A clear communication between medical staff and pharmacist can ameliorate the quality for hiv-patients. It is essential to take into account the needs and expectations of the target group and also a specific education for pharmacists is necessary.

**Points for discussion:**

Should every pharmacist follow a specific education about hiv, also those who never see hiv patients?  
How could we ameliorate the relation/communication between doctors and pharmacists?

**TITLE:** Task delegation in general practice.

**AUTHOR(S):** Helle Riisgaard, Jens Søndergaard, Line Bjørnskov Pedersen & Jørgen Nexø

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**Background:**

In the developed world general practice is experiencing an increasing workload due to the shortage of general practitioners (GPs) and the demographic and political development. It has been suggested that a solution to this problem could be non-physician clinicians substituting GPs, especially in the treatment of chronically ill patients. However, further research is needed on the possible implications for the patients and the working environment in the clinics.

**Research question:**

What tasks do GPs delegate to the non-physician clinicians in general practice?  
How does this task delegation correlate to job satisfaction, patient satisfaction and quality of care?

**Method:**

This cross-sectional study performed in the Region of Southern Denmark will partly be based on data from questionnaires and partly on data from registers.  
To explore the satisfaction of the patients we use a validated questionnaire, DanPEP (Danish Patients Evaluate General Practice). We will develop our own questionnaire to provide insight into job satisfaction amongst doctors and personnel. Quality of care, according to the recommendations in clinical guidelines, will be analysed based on data from the Danish National Health Service Register on the services provided by the GPs.  
Finally, we will analyse the correlations between the above mentioned outcomes and a categorisation of the current task delegation in general practice. All general practices in the region are invited to take part in the study (n=809).

**Results:**

We expect that the study will provide valuable insight into the current task delegation in general practice and that there will be a significant correlation between this and the outcomes of interest. Furthermore, we believe that the results can be used in the future organisation of general practice regarding treatment of chronically ill patients.

**Points for discussion:**

1. Should we extend the study to more regions? What do we gain by doing it?
2. What are the perspectives on delegating tasks from the GPs to the non-physician clinicians in general practice? What are the gains?

**PRESENTATION 38: Saturday 20<sup>th</sup> October, 2012  
14.00-15.30 h.**

**POSTER**

**TITLE:** Different perspectives on the home-based work of Dutch triagists?

**AUTHOR(S):** Ramona Backhaus

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**Background:**

Around the millennium, the organization of out-of-hours primary care in the Netherlands was changed radically. Since then, general practitioners (GPs) deliver out-of-hour primary care in large scale cooperatives, which are called General Practitioner Posts (GP Posts). The existence of GP Posts in the Netherlands has led to a decrease in the amount of evening and night shifts for physicians, as well as to a task shift: triagists have taken over some of the tasks a GP did before. Triagists are specially trained nurses that receive, assess and manage telephone calls by advising patients or referring them to the general practitioner. The central aim of this research was to obtain insight into the (im)possibilities of home-based telephone triage by triagists working at the GP Posts.

**Research question:**

How do employees of Dutch GP Posts think about the possibility to offer home-based telephone triage?

**Method:**

A Q methodological study was executed to obtain insight into the opinion of employees working at Dutch GP Posts. In a Q methodological study, persons have to rank-order a set of statements about a specific topic. The individual rankings were analyzed in a factor analysis

**Results:**

77 respondents executed a Q sort, leading to five distinct factors. Each factor represents a different perspective on the possibility to offer home-based triage: the availability perspective, the proximity perspective, the check ability perspective, the familiarity perspective and the dependency perspective.

**Conclusions:**

The possibility to offer home-based triage as a reserve during unexpected busy hours was seen as positive. Nevertheless, home-based triage would lead to a new form of collaboration between triagists and GPs at Dutch GP Posts. Interesting is that GPs and triagists think differently about the possibility of home-based triage.

**Points for discussion:**

home-based triage asks for other communication skills  
collaboration between triagists and GPs will change  
working tasks of GPs and triagists change in case of home-based triage

**PRESENTATION 39: Saturday 20<sup>th</sup> October, 2012  
14.00-15.30 h.**

**POSTER**

**TITLE:** Chronic-Disease-Care Intervention managed by a clinic nurse to improve diabetes control

**AUTHOR(S):** Tatiana Ginzburg, Joseph Azuri

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**Background:**

Chronic-Disease-Care Interventions (CDCI) are known to improve clinical outcome measures in patients with diabetes, including reducing healthcare costs. The community nurse has much influence in patient self-management training and decision support. However, CDCI managed by the clinic nurse has not been investigated.

**Research question:**

Assessing diabetes management and control measures in a central primary care clinic, conducted by a nurse.

**Methods:**

Retrospective data of diabetes patient treated in a central, primary care clinic were collected. Data included demographics and diabetes control measures (LDL; HbA1c; microalbumin / creatinine ratio; blood pressure; weight; GP, ophthalmologist and dietician visits and hospitalizations). Diabetic patients with at least one year of follow up before their first visit to the clinic nurse were eligible for the study. Data was collected for three X 6 months' periods: 1) six months before the nurse visit, 2) six months following the first nurse visit (the intervention) and 3) for patients who were followed up for at least one year after the intervention, the last 6 months follow-up. The data was analyzed using SPSS software to describe the patient characteristics in each period.

**Results:**

Medical records of random 100 diabetes patients were reviewed, 52% male, mean age 63.1years. Average HbA1c were  $8.31 \pm 1.86$  in period 1,  $7.19 \pm 1.11$  in period 2 and  $7.22 \pm 1.41$  in period 3 ( $p < 0.01$ ). LDL values were  $105.45 \pm 36.88$ ,  $90.99 \pm 29.16$  and  $90.74 \pm 25.85$ , respectively, ( $p < 0.05$ ). Systolic blood pressure  $140.06 \pm 18.85$ ,  $134.33 \pm 16.08$ ,  $134.9 \pm 19.15$ , respectively, ( $p < 0.01$ ). GP, Ophthalmologist and Dietician visits increased significantly during the study, whereas the rate of diabetes-related hospitalizations decreased. Foot examination rates increased from 26% to 94% during the intervention and 66% in period 3 ( $p < 0.01$ ). Changes were also observed in weight loss.

**Conclusions:**

Multidisciplinary intervention managed by a nurse, improve diabetes management and control measures. Observed changes persisted after the intervention period.

**Points for discussion:**

1. Is chronic disease care interventions managed by a nurse may be applicable in every GP setting?
2. Is a CDCI managed by a different healthcare professional may also be beneficial?

**PRESENTATION 40: Saturday 20<sup>th</sup> October, 2012  
14.00-15.30 h.**

**POSTER**

**TITLE:** Perceptions That Affect Physician-Nurse Collaboration In the Family Practice Centre

**AUTHOR(S):** Aysegul Kaptanoglu

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**Background:**

Family physician collaboration with the family practice nurse will improve patient outcome by providing good primary health service delivery. In this study, we intend to determine collaboration level toward realizing the full potential of collaborative care.

**Research question:**

To determine whether there were differences in the collaboration level of nurse and physician based on gender and length of experience in the family practice centre

**Method:**

In this descriptive design study, 4 towns in Istanbul were chosen randomly by means of sampling. Nurses (n=246) and physicians (n=246) who were working in these family health centres (FHC) were invited to participate by using Jefferson scale of attitudes toward nurse-physician collaboration. This scale was adapted and translated into Turkish by the author and her colleagues.

**Results:**

The nurse's mean total score was 49.01(SD=3.30) compared with the physician's mean total score 52.72 (SD= 3.51). The physician's mean total score was shown to be significantly higher than the nurse's mean total score ( $t = 7.11, p=0.00$ ), indicating that the physician's attitudes toward nurse-physician collaboration were more positive than the nurse's. Length of experience in the work revealed statistically significant differences, while, physicians demonstrated a more positive attitude toward collaboration (51.03;SD=1.9) nurses demonstrated a less positive (47.02; SD=1.5) attitude toward collaboration ( $p=0.000$ ) Differences in attitudes based on gender could not be determined.

**Conclusions:**

The study revealed that the total collaboration scores of physicians have more positive attitudes toward nurse- physician collaboration than nurses. Physicians' attitudes toward collaboration became more positive with increased years of experience. In contrast, nurses demonstrated a less positive attitude toward collaboration as years of experience increased. Collaborative relationships are essential in the management of both patient and FHC in helping to ensure that patients continue to have access to safe, high-quality general practice care.

**Points for discussion:**

Why is the collaboration process is important in the Family Practice Centre between nurses and physicians?

What should family physician do in order to improve the collaboration in the work place?

What are the nurses responsibility in order to improve

**PRESENTATION 41: Saturday 20<sup>th</sup> October, 2012  
14.00-15.30 h.**

**POSTER**

**TITLE:** Call handling in out-of-hours primary care in Belgium: what lessons can we learn from the transition of small-scale rota systems to large-scale cooperatives?

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**Background:**

Out-of-hours (OOH) primary care is under pressure in many countries, all looking for ways to improve this service. We report on a baseline safety and efficiency measurement of telephone triage (TT) in the current Belgian OOH primary care organization in which a secretary answers the calls to a general practice cooperative (GPC).

**Research question:**

How do GPC secretaries perform in terms of under- and overtriage in OOH primary care and what RFEs are possibly unsafely and inefficiently handled?

**Method:**

The secretaries were asked to assess the urgency and to record the reason for encounter (RFE) for all calls on weekends and public holidays between 8 a.m. and 21 p.m. to the GPC in 2010. The general practitioners (GPs) on call at the GPC were asked to assess the urgency as well after the patient contact. These urgency grades were compared, to calculate percentage of correct estimation, under-triage and over-triage, both in total and divided per specific RFE.

**Results:**

Calls were correctly triaged in 77%, under-triaged in 10% and over-triaged in 13% by the GPC secretaries. Five RFEs were most frequently under-triaged: 'Shortness of breath', 'skin cuts', 'chest pain', 'feeling unwell', and 'syncope'. 'Medication prescriptions, requests and renewals', 'issuance of a medical certificate', 'chest pain', 'animal or human bite', and 'syncope' were the 5 most frequently over-triaged RFEs.

**Conclusions:**

'Untrained' GPC secretaries are not suited to perform the TT in OOH primary care settings with limited organisation. For improvement of the safety and efficiency of TT in OOH primary care in countries with limited organisation specially-trained staff are necessary with clearly elaborated telephone guidelines or protocols. The protocols should focus on the most frequently under-triaged RFEs first.

**Points for discussion:**

Does the changes from small-scale rota systems to large-scale general cooperatives threaten patient safety?

Are waterproof telephone guidelines realistic?

Who should take the calls in OOH primary care? Nurses? Physicians?

**PRESENTATION 42: Saturday 20<sup>th</sup> October, 2012  
14.00-15.30 h.**

**POSTER**

**TITLE:** Cerumen impaction in patients with schizophrenia

**AUTHOR(S):** Eskelinen Saana, Sailas Eila, Joutsenniemi Kaisla, Holi Matti, Suvisaari Jaana

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**Background:**

Cerumen impaction may cause hearing loss and pain. The prevalence of cerumen impaction is 2- 6 % in the general population and previously it has been shown to be more common in the elderly living in nursing homes and in patients with mental retardation. Schizophrenia patients suffer from several somatic complaints. Lately research has mainly focused on life-threatening and metabolic diseases but less severe somatic conditions that may also have adverse effects on patients' well- being have been mostly overlooked.

**Research question:**

We investigated the prevalence of cerumen impaction in a population of outpatients with schizophrenia spectrum psychoses and studied factors contributing to it.

**Method:**

As a part of our study "The Living Conditions and Physical Health of Outpatients with Schizophrenia" we offered a thorough medical examination for all patients treated in the psychosis rehabilitation clinic of the community mental health center in the municipality of Mäntsälä, Finland. A general practitioner performed a comprehensive physical examination including an otoscopy of the external auditory canal to determine the presence of cerumen impaction.

**Results:**

Cerumen impaction in one or both ears was found in 12 (19.7 %) of 61 patients. It was more common in men than women, and patients with cerumen impaction had lower GAF scores and were more likely to live in a group home. In the logistic regression model, cerumen impaction was significantly predicted by living in a group home (OR 13.7, 95% confidence interval 3.0-64.0,  $p < 0.001$ ), whereas the other variables were not statistically significantly associated with it.

**Conclusions:**

Cerumen impaction is common in patients with schizophrenia, and is associated with low level of functioning. Diagnosis and treatment of cerumen impaction among schizophrenia patients is essential in avoiding this easily treatable cause of hearing loss and its consequences such as difficulties in cognition and social interaction.

**Points for discussion:**

What kind of difficulties are there for a GP (if any) in treating schizophrenic patient?  
Are there some common features in populations with high prevalence of cerumen impaction?  
Do GP- colleagues in Europe perform regular health checks for their patients

**PRESENTATION 43: Saturday 20<sup>th</sup> October, 2012**  
**14.00-15.30 h**

**POSTER**

**Ongoing study with preliminary results**

**TITLE:** Quality of life and loneliness in older cancer patients. Preliminary results of KLIMOP, a cohort study on the wellbeing of older cancer patients in Belgium and the Netherlands.

**AUTHOR(S):** Laura Deckx, Liesbeth Daniels, Katherine Nelissen, Doris van Abbema, Laura Visconti, Piet Stinissen, Paul Bulens, Loes Linsen, Jean-Luc Rummens, Franchette van den Berkmortel, Vivianne C. Tjan-Heijnen, Frank Buntinx, Marjan van den Akker

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**Background:**

In older cancer patients, additional endpoints such as quality of life might be considered equally relevant as overall survival. Furthermore, the confrontation with age and cancer related problems as functional impairment and loneliness might have an important impact on the patients' quality of life. However, these factors have been understudied and it remains unknown whether problems are due to ageing or cancer related factors.

**Research question:**

What is the impact of cancer and ageing on the quality of life and loneliness of older cancer patients, six months after cancer diagnosis?

**Method:**

The Klimop-study is an ongoing observational cohort study consisting of three patient groups: older cancer patients ( $\geq 70$  years), older patients ( $\geq 70$  years) without a previous diagnosis of cancer, and younger cancer patients (50 - 69 years). Data collection takes place at inclusion, after six months, after one year and every second year until death or end of the study. Data collection consists of a personal interview (consisting of socio-demographic information, a comprehensive geriatric assessment, quality of life, and a loneliness scale), a handgrip test, assessment of medical records, two buccal swabs and a blood sample from cancer patients.

**Results:**

Currently, baseline data are available for 499 patients. Quality of life after six months was better compared to baseline for a considerable group of younger cancer patients (46%), but declined in 56% of older cancer patients. Loneliness was a common problem in older patients; 27% of the older cancer patients and 35% of older patients without cancer reported loneliness. In the three groups, loneliness was significantly associated with worse quality of life.

**Conclusions:**

Our results cause concern with respect to the high proportion of older patients with loneliness and the worsening in quality of life of older compared to younger patients six months after cancer diagnosis.

**PRESENTATION 44: Saturday 20<sup>th</sup> October, 2012  
14.00-15.30 h**

**POSTER**

**TITLE:** Managing family caregivers for Alzheimer's patients by general practitioners in France

**AUTHOR(S):** Florence Lauerjat, Jean Robert, Clarisse Dibao

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**Background:**

In France, 40% of the Alzheimer's patients are institutionalized. The presence of family caregivers decreases this rate of institutionalization. But family caregivers suffer from anxiety and depression that can lead to somatic pathologies: that is the caregivers' burden, which can be measured by the Zarit Burden Inventory. A high score is correlated with a high risk of patients' early institutionalization. The French Health Organization recommends a yearly dedicated consultation on the caregivers' burden by the general practitioner (GP). The GP has also to inform and coordinate different interventions and professionals that could help the family caregivers.

**Research question:**

What is the actual GPs' management of the family caregivers for Alzheimer's patients in France?

**Method:**

Observational study. Questionnaires have been sent in February 2012 to GPs from the French Cher Department. Data have been gathered about doctors' profile, characteristics of family caregivers' consultation and information given about other professionals or helps.

**Results:**

205 GPs have been contacted and 118 responded to the questionnaire. 20 of them had received a geriatric formation. The Zarit Burden Inventory was known by 21% of the practitioners. 96% of the practitioners talked about the caregiver's difficulties and psychological distress, and 25% talked about the somatic diseases prevention. 24.8% proposed a dedicated consultation. The caregiver's burden was usually discussed in a consultation for the Alzheimer's patient (65.7%) or for the caregiver but initially planned for another reason (61.9%). 73% of the practitioners addressed the caregiver to an association, a psychologist or a formation group. The barriers met by the other practitioners were: their own limits (lack of time, knowledge), the setting (no structure, rural area) and the caregivers' limits (refusal, discouragement).

**Conclusions:**

Inter-professional relationships' strengthening could be a way to improve the management of family caregivers for Alzheimer's patients, especially in rural areas.

**Points for discussion:**

How do you manage the family caregivers for Alzheimer's patients in your country? Do you have a dedicated consultation for them? Do you use the Zarit Burden Inventory?  
How do you deal with other professionals to take care of them?

**TITLE:** COPD and Loneliness

**AUTHOR(S):** Ipek Sel, Zeynep Celik, Asuman Meric, Bilgenur Yesiltepe

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**Background:**

In this study, the relationship between COPD grades and the loneliness degrees of the patients was investigated. It is known that the treatment compliance is very significant in COPD and the feeling of loneliness affects the mental status of the cases, which is the decisive factor of treatment compliance. Thus, the relationship between loneliness perception and the severity of the disease in patients will guide the clinician in the follow-up of the disease.

**Research question:**

Does the score of loneliness scale change with the COPD grade in COPD patients?

**Method:**

This descriptive study was conducted in COPD polyclinics of Yedikule and Süreyyapaşa Pulmonary Diseases Training-Research Hospitals. 142 patients diagnosed with COPD included. UCLA-LS (UCLA Loneliness Scale) and self-administered Patient Identification Form were applied to patients by interviewing. Demographic-clinical information were obtained from patients' files. Patients were classified according the GOLD 2011 Classification. Correlation and regression analysis were used on SPSS .

**Results:**

The study population consisted of 33 women, 109 men. The mean age was 64,46(+12,50). The mean score of UCLA-LS was 37,97(+10,83), of the patients in grade D was 40,5(+6,1) and in grade B was 36,2(+5,3). The association between the UCLA-LS score and grades of the cases were statistically significant.(p=0,019) Correlation analysis was performed between UCLA-LS score and the gender, the marital status, the occupation and the number of friends; association between UCLA-LS score and being widowed, being unemployed, not having a friend was statistically significant(p<0.05), but association between gender was statistically insignificant.(p>0,05)

**Conclusions:**

The score of loneliness scale changes with the COPD grade. Grade D patients, unemployed patients, widowed patients, and those who haven't any friend had higher UCLA-LS score. If the UCLA-LS scores' are higher, patients feel themselves more alone. Patients with high UCLA-LS scores should be identified. Giving psychological, social support to them thought to be useful.

**Points for discussion:**

- 1)Why the Grade D patients feel more lonely compared to Grade B?
- 2)Why don't we have Grade A and Grade C patients in this study?
- 3)Why widowed patients feel more lonely compared to divorced patients?

**TITLE:** Telescoping bias in a two-phase retrospective survey by questionnaire

**AUTHOR(S):** Vo Thanh Lim, Frédéric Ketterer, Christiane Duchesnes, Didier Giet

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**Background:**

Survey by questionnaire is a widely used method in research. Several biases are known. Fatigue implies the patient's withdrawal from the study or, to a lesser degree, to an underestimation of the reported events. Telescoping relates to a wrongly placed event in time. Few studies have tried to quantify those biases.

**Research question:**

What is the size of telescoping in a two-phase retrospective survey?

**Method:**

A health survey by questionnaire was conducted in two communities near Liège in Belgium. Both phases were identical and separated by two months. Participants had to mention the health problems from which they suffered during the month preceding the interviewer's visit. Fatigue was evaluated by comparison between the two phases of declared health problems requiring a daily intake of drugs. Telescoping bias was measured comparing the number of isolated problems declared during the two phases.

**Results:**

537 participants were interviewed twice during summer 2009. 1522 health problems were recorded during the first visit and 1120 during the second one. The measured telescoping bias concludes of an overestimation of 33% of the declared number compared to the first visit (significant  $p < 0,001$ ). Demographic factors have no significant effect. Fatigue bias was not significant either ( $p < 0.001$ ) with a concordance of 78% of declarations.

**Conclusions:**

Telescoping effect induces a large overestimation of the declared events during a defined period. Regular recording of the required events in a list might decrease this bias.

**TITLE:** Appropriate prescribing for older people: a new tool for the GP

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**Introduction:**

Inappropriate prescribing encompasses the problems of polypharmacy, under-treatment and incorrect prescribing. GPs are aware of their key position in relation to prescribing practice, but they often feel powerless to deal with polypharmacy. A number of tools have been developed to assess and support prescribing practice for older people. The use of such tools has not become common practice

**Method:**

Do the participating GPs consider that the AMO tool to assess the medication lists of nursing home residents is practically feasible and will result in more considered prescribing? What changes are observed in relation to medication lists and general well-being among patients after using the AMO tool?

This exploratory study with an interventional design and without a control group was conducted over a period of six months

**Results:**

This study shows that from the perspective of GPs, applying the AMO tool to medication lists for nursing home residents is practically feasible and leads to more considered prescribing. Further, a slight reduction was recorded in the number of medications after six months. General well-being improved for patients and rose in parallel with the number of medication changes.

**Conclusion:**

The AMO tool is capable of offering them the support GP's need. This study found that changes are made to medication lists and that improvements occur in patients' general well-being. This suggests the interesting hypothesis that ensuring adequate prescribing using the AMO tool encourages GPs to make medication changes that are meaningful in terms of improving quality of life for their patients.

**Points for discussion:**

pilot study  
intervention without control group  
concept: adequate prescribing versus polypharmacy

**PRESENTATION 48: Saturday 20<sup>th</sup> October, 2012**  
**14.00-15.30 h**

**POSTER**  
**Research in Progress, without results**

**TITLE:** Implementation of new knowledge in general practice - association of organisational structure, motivation and the quality of care

**AUTHOR(S):** Jette Videbæk Le, Jens Søndergaard, Jørgen Nexø  
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**Background:**

We know that, despite many efforts, there is still a substantial variation in the quality of care in general practice. One of the efforts has been development of evidence-based clinical guidelines. Yet, it has proven difficult to change the clinical behaviour accordingly. This means that the new knowledge created through research does not benefit the patients

**Research question:**

How do general practitioners implement new knowledge?

How does the structure of implementation correlate to quality of care for chronically ill patients?

What motivates general practitioners to change their clinical behaviour?

**Method:**

In order to investigate the structure in which general practitioners (GPs) implement new knowledge and what motivates them to do so, we are developing a questionnaire to be sent out to all GPs in Denmark (approximately 3600). The questionnaire will be based partly on a systematic literature review and partly on semi-structured interviews with GPs who are strategically selected to obtain maximum variation. The quality of care will be assessed using data from the Danish Health Service registers on the services provided on an individual practice level. These measures will be chosen according to evidence-based recommendations from clinical guidelines, and will hence be a measure of professional quality.

**Results:**

We expect that the study will not only show, whether there is any significant association between the structures in which implementation takes place and the delivery of evidence-based quality of care. It will also add valuable insight into how new knowledge is implemented in general practice, and what motivates GPs to change their clinical behaviour.

**Conclusions:**

We believe that results obtained in this study will help reduce the gap between research and practice. Also, it will provide new knowledge that can be used to include implementation as an element in GPs' further educational programmes.

**Points for discussion:**

What is your experience of how implementation of new knowledge takes place in general practice?

How do I get the general practitioners to answer the questionnaire, even if they do not have any particular interest in the subject?

**TITLE:** Implementation of NICE 69 clinical guideline reduced inappropriate antibiotic prescriptions for upper respiratory tract infections, in an emergency department in Quito, Ecuador.

**AUTHOR(S):** Xavier Sánchez, Betzabé Tello, Ruth Jimbo, Richard W. Douce Roy Remmen, Rodrigo Henríquez

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**Background:**

Self-limiting upper respiratory tract infections (URIs) are the first cause of morbidity in Ecuador. Inappropriate use of antibiotics for URIs increases bacterial resistance, undesirable side effects, and health care costs. Implementation of relevant clinical practice guidelines could be helpful to address this problem.

**Research question:**

What are the effects on the antibiotic prescription patterns for URIs of a multifaceted approach to implement a clinical guideline in an ambulatory emergency setting?

**Methods:**

Quasi-experimental before and after study conducted in the emergency department of a third level private hospital located in Quito, Ecuador. A multifaceted intervention was used for the implementation of the NICE69 guideline "Prescribing of antibiotics for self-limiting respiratory tract infections in adults and children in primary care". Information on antibiotic prescription patterns for RTIs was collected at random from 114 clinical records during the pre-implementation phase, and 114 records during the post-implementation phase. Main outcomes include the antibiotic prescriptions rate, and difference of proportions of appropriate and inappropriate prescriptions. During the 3 months implementation phase emergency staff was instructed on the use of NICE69 and participate adapting the guide. Knowledge reinforcement and internalization was aided with educational materials, patient information sheets, SMS and e-mail reminders.

**Results:**

At baseline 43% of patients with URI were prescribed antibiotics, 77.6% of these prescriptions were inappropriate. After the intervention, the rate of antibiotic prescriptions dropped from 43% to 18.4% ( $p < 0.001$ ) (95% CI 12.1% to 37%). Appropriate antibiotic prescription according to the NICE69 guideline increased from 22.4% to 66.7% ( $p = 0.001$ ). Reported complications related to URIs did not increase. After the trial period, hospital administration decided to adopt the NICE69 as hospital protocol.

**Conclusions:**

A stepwise and multifaceted approach for the implementation of clinical guidelines significantly reduced the inappropriate use of antibiotics for URIs. Stakeholders partake and appropriate educational tools enhance successful implementation of CPG.

**Points for discussion:**

Methods for effective adoption and implementation of clinical practice guidelines.

**PRESENTATION 50: Saturday 20<sup>th</sup> October, 2012**  
**14.00-15.30 h**

**POSTER**

**Ongoing study with preliminary results**

**TITLE:** Interprofessional education: how do students perceive an interprofessional course?

**AUTHOR(S):** Sandrine Hugé, Laure Fiquet, Anthony Chapron

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**Background:**

Collaborative practice in health care is essential for the provision of patient-centred, responsive and high-quality care. Interprofessional education is necessary to promote this practice, to define common values between professionals and clarify their roles. However, students in health education programs learn with no exposure to students in other health programs.

Since 2009 a 6 days long pluriprofessional course has been implemented in Rennes (Britanny). It gathers, every year, 106 students from 8 health vocational fields as dieticians, ergotherapists, nurses, physiotherapists, GPs, podiatrists, chemists and midwives.

**Research question:**

After this course, how students perceive collaborative practice? What is their feeling towards the pluriprofessional course?

**Method:**

A qualitative descriptive interpretative study is on going, conducted by semi-structured interviews. The targeted population is the participants of the first seminar in 2009-2010 who are now practicing. Students from different healthcare professions will be interviewed until data saturation. After a fully retranscription and a hand-coding, data will be treated by a thematic cross-case analysis.

**Results:**

As the analysis is still in progress, only expected results are presented here but the final version will be presented in October 2012.

Thanks to this specific training, the students better know field skills and abilities of each professional. While they were thinking about their practice location, they took care of the healthcare supply, wishing a close cooperation. Main obstacles to a collaboration are, on their point of view, the healthcare organization, the maintenance of a fee for service in primary care but most of all, the lack of knowledge, and the misunderstanding between practitioners.

**Conclusions:**

Healthcare professionals should learn how to work together, respectfully of everyone's knowledge, skills and abilities. Health care professionals' framework is now being redefined, but Universities have to promote interprofessional education during the orical and vocational courses, to improve pluridisciplinarity in primary care.

**Points for discussion:**

health education programs, interprofessional education

**TITLE:** Teaching Clinical Reasoning by use of electronic Virtual Patients

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**Background:**

In medical education, students and junior doctors have to learn how to make the right decisions while evaluating and treating patients. This skill is called clinical reasoning. After acquiring basic knowledge and learning facts about physiology and pathology, decision-making competencies have to be developed.

**Research question:**

Does learning with virtual patients (VPs) in general medicine improve the clinical reasoning skills of medical students in key feature tests?

**Method:**

The study was performed in a general medicine course with 129 students, who were split into 6 parallel, weekly seminar-teaching groups. Randomly selected students of each group were given access to electronic VP cases via internet on the topic of the preceding seminary lesson. Later, a key feature test, as introduced by Page and Bordage, on the clinical reasoning skills of all students was conducted by questionnaire. The test results of the students with and without usage of VPs were compared with a Cochran-Armitage test for trend.

**Results:**

After using virtual patients for a median time of less than one hour, students showed much better results in the key feature tests than their peers who had not used VPs for learning.

**Conclusions:**

Using electronic VPs for learning is a possible method to teach clinical reasoning. Using this method as add-on to a face-to-face seminar-teaching course is an easy way to integrate it into a curriculum.

**Points for discussion:**

Future use of VPs in teaching general medicine?

Possibilities of integrating VPs into continuing medical education?

VP simulations as a way to motivate students to become general practitioners?

**PRESENTATION 52: Saturday 20<sup>th</sup> October, 2012  
14.00-15.30 h.**

**POSTER**

**TITLE:** Associations between generic substitution and patient-related factors

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**Background:**

Generic substitution means that chemically equivalent but less expensive drugs are dispensed in place of a brand name product. Although generic medicines by definition are bioequivalent to their brand name counterparts there are concerns about whether generic substitution is always accompanied by clinical equivalence in terms of effectiveness and that it may cause concerns and thereby causing some scepticism towards generic substitution. There is, however, a lack of knowledge about whether some groups of patients may be influenced by drug-switching.

**Research questions:**

We want to identify the characteristics that distinguish the two patient groups: One group that has experienced a generic switch and one that has not.

**Methods:**

A cross-sectional questionnaire was designed on beliefs about medicine, views on generic medicine and confidence in the health care system. The study comprised 2476 patients (736 users of antidepressants, 795 users of antiepileptics and 945 users of other substitutable drugs). For each patient we focused on one purchase of a generically substitutable drug. Data were linked with a prescription database.

**Results:**

We found no associations between generic substitution and, respectively, gender, age, drug group and polypharmacy. Earlier switches of the index drug are statistically significant associated with acceptance of generic substitution (adjusted OR 6.01 95% CI 4.77; 7.58). However, having switched more than 5 times with other prescribed medicine reduces the odds of receiving a generic switch of the index medicine (adjusted OR 0.70 95% CI 0.50;0.97). Negative views on generic medicines had a significant negative effect on switching generics in the antiepileptic and antidepressant groups (antiepileptics OR 0.37 and antidepressants OR 0.53).

**Conclusion:**

We did not find any patient-related factors associated with generic substitution; however, patients who have once experienced a generic substitution with a specific drug are more likely to switch again despite scepticism towards generic substitution.

**Points for discussion:**

Discussion of the results that no difference in gender, age, drug group or polypharmacy exists, irrespective of switching generics or not.

Discussion of the reason why one earlier index ATC-code drug switching is positively associated with generic substitution.

**PRESENTATION 53: Saturday 20<sup>th</sup> October, 2012  
14.00-15.30 h.**

**POSTER**

**TITLE:** How do patients with uncontrolled diabetes in the Brussels-Capital Region seek and use information sources for their diet?

**AUTHOR(S):** Sabrina Meyfroidt, Daan Aeyels, Chantal Van Audenhove  
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**Background:**

The purpose of this study was to understand how type 2 diabetic patients with unregulated blood glucose levels (HbA1c .140 mg/dL) seek and use information sources for their diet.

**Research question:**

How do patients with uncontrolled diabetes in the Brussels-Capital Region seek and use information sources for their diet?

**Method:**

A qualitative study using focus group interviews with individuals with type 2 diabetes. Each interview was recorded, transcribed literally, and analysed thematically.

**Results:**

This study shows that GPs were the most important information source. Other important information sources included healthcare professionals, family and friends, television, and the Internet. All patients received passive information about their diet at diagnosis. Patients who actively sought information used a variety of information sources and displayed the same search pattern over time. All patients desired to receive more information about their diet. They favoured written information and information that is readily available. The main problem was patients' perception of the accessibility of information and the passive, 'non-participatory' role patients displayed towards their care.

**Conclusions:**

Patients with type 2 diabetes of the Brussels-Capital Region are not well informed about their diet. The main problem is how patients perceived the accessibility of information. In countries having broad ethnic and socio-economic diversity, new public health strategies should endeavour to educate patients and to show them how to approach their treatment proactively.

**Points for discussion:**

Suggestions of strategies to inform, educate, and involve patients with type 2 diabetes in their treatment.

**PRESENTATION 54: Saturday 20<sup>th</sup> October, 2012  
14.00-15.30 h.**

**POSTER  
Study proposal/idea**

**TITLE:** Efficacy and security of Gabapentine versus placebo in the prevention of post-herpetic neuralgia in Primary Care: A protocol randomized double-blinded controlled trial.

**AUTHOR(S):** Joan Llobera, Aina Soler, Marti Cladera, Antoni Palmer Salvador Gestoso, Manuel Rullan and PHN Group

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**Background:**

Postherpetic neuralgia (PHN) is the most common complication of HZ. Severe pain during the acute phase of HZ is a known risk factor for development of PHN, because of the central hyper excitability caused by nociceptors during the acute phase, accompanied by axonal injury. Several met analysis indicate that the use of systemic antiviral within 72 h could reduce the incidence of PHN. However for patient treated with systemic antiviral still with moderate or severe pain, gabapentin could reduce incidence of PHN by the attenuation of central sensitization. The result of a recently published experimental study with no control group to evaluate the effect of treatment with gabapentin are promising because of the low incidence (Lapolla W et al. Arch Dermatol 2011;147(8):901-7). To our knowledge this is the first RTC to evaluate the efficacy of gabapentin treatment in the acute phase of HZ and its effect on the incidence of PHN.

**Research question:**

To evaluate the efficacy of optimal doses of gabapentin for 5 weeks in the acute phase of herpes zoster added to the usual treatment, in reducing the percentage of patients without PHN at 6 and 12 weeks of the onset, quality of life improvement and benefit/risk ratio in patients >50 years with moderate/severe pain.

**Method:**

A multicenter, double-blind, randomized, parallel clinical trial, 190 patients will be recruited an 25% reduction in the incidence of PHN is expected (VAS score > 0) at 12 weeks. Primary care physicians will include incident cases of Herpes Zoster with pain moderate / severe and aged > 50 years old. After randomization to each treatment arm patients will receive standard treatment against HZ (Valaciclovir more analgesic treatment) and gabapentin or placebo during the first 5 weeks. The final evaluation was performed by an assessor blinded to treatment arm using the Visual Analogue Scale (VAS).

**Points for discussion:**

This is a clinical trial set in primary care, when most of HZ patients are first contacted in the symptoms onset, then external validity are adequate.  
Intervention group is important to be compared with a control group, blind to treatment.

**PRESENTATION 55: Saturday 20<sup>th</sup> October, 2012**  
**14.00-15.30 h.**

**POSTER**

**Ongoing study with preliminary results**

**TITLE:** A propensity-matched study of the effect of diabetes on the natural history of heart failure in Spain

**AUTHOR(S):** Francisco Javier Prado Galbarro, M.A Martín Martínez  
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**Background:**

Cardiovascular diseases have a significant impact on health care services. Congestive heart failure (CHF) is emerging as a major public health concern. The CHF problem is magnified in individuals with diabetes. To date, several prospective studies have provided estimates of CHF incidence in large populations, but specific information on the relationship between diabetes and CHF in Spain is very limited.

**Research question:**

The aim of this study is to estimate CHF incidence rate in patients with diabetes, compare it with a matched non-diabetic group, and describe risk factors for developing CHF in diabetic patients over 5 years of follow-up.

**Method:**

Longitudinal study following a cohort of patients 50 year and over in an area of the city of Madrid using information extracted from electronic medical records of primary care. Propensity score for CHF was calculated for each patient using a non-parsimonious logistic regression model incorporating all measured baseline covariates, and was used to match diabetic patients with non-diabetic patients.

**Results:**

Of a total of 115.288 patients included in the database in 2006, 20.453 (17.7%) had diabetes. Patients with diabetes were older than non-diabetics (67.54 vs 70.18 year). Risk of developing CHF was 4,3% in diabetics and 1.9% in non-diabetics. After propensity matching, the relative risk was 1.59. Other factors also associated with a significant risk for the development of CHF were arrhythmias (3.63), ischemic heart disease (2.12), valve diseases (3.38), stroke (1.40), hypertension (1.29) and obesity (1.51).

**Conclusions:**

Diabetes represents a significant risk factor for developing CHF in Spain.

**TITLE:** Sensitivity and specificity of the screening tests for diabetic peripheral neuropathy

**AUTHOR(S):** F. Ekinci, E. Altinoz, Serap Cifcili, M. Akdeniz, G. Akyuz

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**Background:**

According to the guidelines, diabetic peripheral neuropathy (DPN), should be screened periodically. However, there is an ongoing discussion about the screening method of DPN, especially in primary care setting.

**Research question:**

Which screening test for DPN should be used in primary care?

**Method:**

This is a prospective, methodological study. All the diabetic patients, aged 18-65 years, who admitted to the family medicine outpatient clinics(FMOC) of Marmara Medical School, between March and July 2012 and accepted to participate in the study, were enrolled. Socio-demographic characteristics, diabetes history of the patients were recorded. For the evaluation of DPN, diabetic neuropathy score(DNS), vibration perception threshold(VPT) and Semmes-Weinstein Monofilament test (=4 positive points was accepted as positive) were done in the FMOC. VPT was measured with diapason at 128 and 256 Herz. As golden standard test, electroneuromyography(ENMG) was applied to the same patients by a trained physician. The sensitivity, specificity, positive predictive value(PPV) and negative predictive value(NPV) of each test were calculated.

**Results:**

A hundred patients were included. Of these, 64% were women. Median age was 54 (32-79), median diabetic duration was 6 (1-27) and median HbA1C level was 6.6 (4.5-15.3). Sensitivity, specificity, PPV and NPV of VPT (128) were 27.0%, 95.2%, 76.9% and 69.0% respectively. The same values were 67.6%, 71.4%, 58.1% and 78.9% for VPT (256). Sensitivity, specificity, PPD and NPD of DNS were 94.6%, 27.0 %, 43.0% and 89.5% respectively. Monofilament test's sensitivity, specificity, PPV and NPV were calculated as 43.2%, 84.1%, 61.5% and 71.6 % respectively. Mean diabetic duration of the patients who had neuropathy was significantly higher than the others. (Mean diabetic duration: 10.67 vs 6.58 years, p=0.006)

**Conclusions:**

With its highest specificity value, VPT(128) might be used as a screening test in primary care setting. In addition, VPT(256) had lower but acceptable specificity with a better sensitivity.

**Points for discussion:**

Is it possible to develop other methods to screen diabetic peripheral neuropathy, which has better sensitivity as well?

**PRESENTATION 57: Saturday 20<sup>th</sup> October, 2012  
14.00-15.30 h.**

**POSTER**

**TITLE:** Providing cardiovascular prevention for younger, healthy patients in Family practice

**AUTHOR(S):** Davorina Petek, Rok Platinovšek

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**Background:**

Cardiovascular prevention is an important task of Family physicians. Mostly, activities are directed toward population with higher risk. The younger population is addressed mainly by the public health activities.

**Research question:**

To explore the advice received and patient expectations in the group of younger, healthy patients. To find the determinants of realised preventive activities in this patient group.

**Method:**

cross sectional study, random sample of 36 general practices, stratified according to the size and location participated in the study. Each practice included up to 40 patients from the patient list, aged 18-45 years, with no CVD. The instrument was a questionnaire asking about several patient characteristics (demographic, behavioural regarding use of medical services), their life style, received advice and opinion on advice received . Each practice completed the questionnaire on practice characteristics. We performed basic descriptive analysis and multilevel logistic regression to analyse the effect of predictors on received advice.

**Results:**

937 patients (response rate 65%) were included in the analysis. Patients stated that they received advice on physical exercise in 49%, smoking in 36%, advice on weight in 33%, consultation on several aspects of life style in 45%. The worst was consultation on children's life-style (22%) and educational websites in 20 %. Most of the patients found the advice useful, least useful was perceived advice for smoking. Some patient characteristics, such as self assessment of health, hypertension, and practice characteristic, such as information system, were related to received preventive intervention.

**Conclusions:**

The level of advice received in the group of younger healthy population was low, but the advice was perceived as useful. Patients with isolated risk factors get advice more often than those without them and those who are probably more interested in health (self assess their health better) receive more advice.

**TITLE:** Evaluating the burden of COPD by the World Health Organization International Classification of Functioning, Disability, and Health (ICF) model in patients undergoing a pulmonary rehabilitation programme in a primary care setting: a systematic review

**AUTHOR(S):** Glenn Leemans, G. Tsakitzidis, L. Poppe, H. Busschop, D. Vissers  
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**Background:**

Current evidence suggests that a pulmonary rehabilitation (PR) programme for less advanced COPD could be offered in a primary care setting to enhance or maintain daily physical activity (DPA). DPA is believed to play a role in patients with less advanced COPD in developing systemic consequences and co-morbidities, which contributes to the whole burden of COPD. Yet, it remains unclear if PR programmes in primary care have investigated the effect of their intervention on the whole burden of COPD.

**Research question:**

To investigate the effect of PR in individuals with COPD on human functioning, within the ICF framework, and its restrictions in everyday activities and social involvement.

**Methods:**

Pubmed, EMBASE and 'Physiotherapy Evidence Database' were systematically searched. Only randomised and controlled trials were eligible for inclusion provided they investigated the effects of a PR program in primary care for patients with less advanced COPD (FEV1>50% of pred.). Independent data extraction was performed by two authors using predefined data fields. Risk of bias was rated using standardized documents of the Dutch Cochrane Centre. Outcome measurements and instruments were classified using ICF as the frame of reference.

**Results:**

Eleven studies were found, all of moderate methodological quality. The results show that all studies measured the effect of a PR programme by the ICF component "Body function and structures". Only six studies assessed the effect of the intervention on the component "Activities and Participation", where just only one study objectively assessed the amount of daily physical activity by a pedometer.

**Conclusions:**

Primary care PR programmes for patients with less advanced COPD are all evaluated by clinical outcomes that assess body function and structures. Since recent insights in the systemic burden of COPD and the role of DPA in this matter, it is recommended also to assess objectively the daily physical activities.

**Points for discussion:**

1. The current role of daily physical inactivity in the development of systemic consequences and co-morbidities in COPD. and the concept of early interventions in less advanced COPD.
2. The concept of pulmonary rehabilitation programmes in primary care f

**PRESENTATION 59: Saturday 20<sup>th</sup> October, 2012  
14.00-15.30 h.**

**POSTER**

**TITLE:** Primary care staff vaccination for influenza is higher than university hospital staff.

**AUTHOR(S):** Secuk Mistik, E. Balci, F. Elmali

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**Background:**

Influenza vaccination has proven clinical and epidemiological benefits. However, its uptake is still suboptimal amongst the health staff.

**Research question:**

Is vaccination for influenza higher in primary care staff than university hospital staff?

**Method:**

Primary care health professionals of Kayseri and Erciyes University hospital staff were enrolled in the study. Of the 672 primary care health professionals in Kayseri, 552 (%82) completed a questionnaire comprised of 19 questions. The university hospital staffs who were involved in the study were 731. The study was performed following a campaign of the Ministry of Health of Turkey for the influenza vaccination of healthcare workers.

**Results:**

Overall, 420 (76.1%) of the Family Health Center (FHC) staff and 364 (%49.7) of the university hospital staff were vaccinated ( $p < 0.001$ ). Of the FHC professionals, 275 (%74.3) of women and 145 (%79.7) of men were vaccinated and both were statistically significant when compared with the university hospital staff ( $p < 0.001$ ). Vaccination rates were higher in FHC staff both for married and single staff ( $p < 0.001$ ). Vaccination status was statistically significantly higher in FHC's at all jobs other than clerks and x-ray technicians. Of the staff with no chronic disease vaccination was higher in FHC staff ( $p < 0.001$ ). The rate of being previously vaccinated was higher in FHC staff (%22.7 vs. %8.5) ( $p < 0.001$ ). Adverse effects, fever, headache and weakness were reported significantly higher at university hospital staff (respectively 38.5 vs. 25.3, %41.1 vs. %27.0 and %39.7 vs. %27.7) ( $p < 0.05$ ).

**Conclusions:**

Our study demonstrated that FHC staff in our study group has been vaccinated with influenza vaccine significantly higher than university hospital staff. There is necessity to encourage university hospital staff more than primary care staff.

**Points for discussion:**

1. What can be done to increase the vaccination rates?

**PRESENTATION 60: Saturday 20<sup>th</sup> October, 2012**  
**14.00-15.30 h.**

**POSTER**  
**Research in Progress, without results**

**TITLE:** Relationship between Upper Respiratory Infection Frequency, Asthma Like Symptoms and Cigarette Smoking.

**AUTHOR(S):** Ugur Bilge, Ahmet Keskin

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**Background:**

The aim of this study is to evaluate the relationship between upper respiratory infection frequency over a one year period and allergic symptoms and cigarette smoking in a primary care population

**Research question:**

Is there a relation between upper respiratory infection frequency, asthma like symptoms and cigarette smoking

**Method:**

ECHRS (European Community Respiratory Health Survey ) questionnaire was applied and cigarette smoking history were evaluated in a primary care population. Patients history of upper respiratory infection in a year was evaluated retrospectively. A median of UPI frequency and risks of UPI in a year were calculated statistically. All statistical analyzes were performed in IBM SPSS 20 software. Binary Logistic Regression Analysis was performed and Odd's Ratios were calculated for each groups.

**Results:**

Total of 140 adult patients ( 64 men, 76 women, aged (median± std.dev) 46,2 ± 15,5) were added to study. The overall prevalence of rhinitis, current asthma, asthma like symptoms were %37,9, %8,6, %49,3 respectively. We found a relationship between URI risk and cigarette smoking and asthma like symptoms. URI risk was found 4,232 (OR=4.232, CI (1.804\_9.927) p=0.001) fold in smokers compared with non-smoking ones. Also URI risk was found 2,657 (OR=2,657, (CI (1,268\_5,565) p=0,10) fold in the patients with asthma like symptoms.

**Conclusions:**

Our findings support the evidence that having asthma-like symptoms and cigarette smoking are the risk factors for upper respiratory infections. These patients should followed and appropriate treatments should be given. Cigarette cessation should be advised at every admittance.

**Points for discussion:**

cigarette smoking, asthma like symptoms, upper respiratory infections.

**PRESENTATION 61: Saturday 20<sup>th</sup> October, 2012**  
**14.00-15.30 h.**

**POSTER**

**Ongoing study with preliminary results**

**TITLE:** Collaborative care in the management of addiction to alcohol, illegal Drugs, hypnotics and tranquilizers in the Belgian adult population

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**Background:**

General practitioners (GPs) and occupational physicians (OPs) play an important role in detecting and managing substance abuse but their interprofessional collaboration is critical in providing appropriate care. In Belgium there is a lack of scientific data regarding best practice models of referral and collaboration by these two actors. In order to achieve better health outcomes, best practices for GPs and OPs in Belgium must be formulated.

**Research question:**

Which evidence exists for referral and collaboration in substance abuse management by GPs and OPs?

**Method:**

This literature study is part of a large interuniversity project involving GPs and OPs and commissioned by the Belgian Science Policy. International high quality guidelines concerning collaborative care for alcohol abuse, illegal drug use and hypnotics and tranquilizers were identified by a detailed search performed in 2012, using Guidelines International Network (GIN) and National Guidelines Clearinghouse (NGC) databases.

**Results:**

Our search identified 976 records. Ten guidelines were of sufficient methodological quality, based on criteria of the Appraisal of Guidelines for Research and Education (AGREE) II instrument. Recommendations and guidelines for referral and collaboration in substance abuse management are scarce. Regarding alcoholism, guidelines recommend GPs when to refer and a model of stepped care related to the level of dependence.

No model for collaborative care between GPs and OPs for the management of alcoholism or illegal drug, hypnotics and tranquilizers abuse was suggested. In case of detection at the workplace, one guideline recommends referral to or collaboration with experienced clinicians in alcohol abuse management.

**Conclusions:**

In order to ensure adequate substance abuse management and provide collaborative models for primary care and occupational health, more work is needed. We recommend to study pros and cons for collaboration as well as the best way to achieve it if recommended.

**Points for discussion:**

Are there any models for collaboration in substance abuse management being studied, but not published yet?

**PRESENTATION 62: Saturday 20<sup>th</sup> October, 2012  
14.00-15.30 h.**

**POSTER**

**TITLE:** "When women victims of intimate partner violence start talking..."  
Qualitative study including of eleven female intimate partner violence victims in Rhône, France.

**AUTHOR(S):** Marie Le Bars, Marie-France Le Goaziou, Evelyne Lasserre

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**Background:**

Intimate partner violence is a real public health problem in France and one out of ten women suffer from this. Violence has severe consequences on the victims' mental and physical health. As a result, women victims of intimate partner violence consult primary care doctors twice as often as non-victims. However, the disclosure of the abuse is rare and the practitioner ignores the evidence of a violent situation 75% of the time.

**Research Question:**

Identify barriers to disclosing the abuse in front of doctors and women's expectations in matter of health care.

**Method:**

Qualitative study including eleven semi-directed interviews of women in Rhône, France, who have been victims of intimate partner violence and who wish to start talking about it today.

**Results:**

Barriers to disclosure that may be linked to the women include the fear of being judged, the fear the practitioner will doubt the existence of violence or the belief that he is helpless regarding the situation. Barriers can also be linked to the practitioner himself such as lack of attention, lack of information displayed or the fact that the consult takes place within the spouse's presence.

The women seek a doctor knowing "how to be" a good listener, empathetic and who acts on what they confide. As well as a doctor knowing "what to do": question, inform and have efficient referrals.

**Conclusions:**

These women remind us the importance of empathy which is fundamental to the doctor-patient relationship. This empathy permits doctors to become closer to the patient and therefore more easily discover situations of domestic violence.

**Points for discussion:**

Narrative medicine can help doctors display empathy.

Intimate partner violence should be part of the medical studies' programme.

**TITLE:** Sex education among adolescents in rural areas: state of affairs points dynamic and efficient multidisciplinary network

**AUTHOR(S):** Thibaut Raginel

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**Background:**

Adolescence is a landmark in life during which sexual identity and adult sexuality are thought out. Sex education is rarely fully implemented although it's a legal obligation and lack of education has important implications for public health regarding STDs and unwanted pregnancies.

**Research question:**

As sex education among adolescents in rural areas is rarely studied, our study aimed to explore the matching of needs (possibly specific to this environment) and available resources. Among all parties, these aspects were particularly explored for adolescents and general practitioners in rural areas.

**Method:**

Through surveys of institutions, caregivers, adolescents and general practitioners, I investigated the specific involvement of rural areas (here the Bocage Virois) in the needs of adolescents of an easy access to resources for sexuality and sex education. Through interviews and questionnaires, these surveys were simultaneous to an inventory of available resources and particularly of the contribution of general practitioners and caregivers to adolescent sexuality.

**Results:**

Institutions seemed to fulfil their centralized missions but accurate data were complicated to collect. Adolescents living in rural areas felt wrongly informed about sexuality with risky behaviours similar to those of other adolescents. General practitioners, like other professionals in direct contact with teenagers were not properly informed and did not have the capacity each in their field to put as much effort as necessary in sex education.

**Conclusions:**

As part of the paradigm shift to reduce care consumption by developing primary prevention, it seems essential to actually implement sex education by professionals well trained on the subject as well as appropriately pay them through a dynamic and efficient multidisciplinary network dedicated to prevention, education and resort. This network will have to involve all the professionals in contact with teenagers, both caregivers and teachers.

**Points for discussion:**

Would confirmation of these results on a larger population be interesting and feasible?  
Would direct comparison of these results between urban and rural areas be interesting?  
Are such proposals are feasible in present medico-economic context?

**PRESENTATION 64: Saturday 20th October, 2012**  
**14.00-15.30 h.**

**POSTER**  
**Research in Progress, without results**

**TITLE:** Intersectoral collaboration solving Primary Health Care problems in social risk families: the ongoing research project

**AUTHOR(S):** Ida Liseckienė, Lina Jaruševičienė, Irena Misevičienė  
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**Background:**

Holistic health care should focus not only on the medical services - disease prevention, treatment, rehabilitation, but towards social services especially for social risk families. Considering current Lithuanian Primary Health Care (PHC) problems such as insufficient orientation towards family care, lack of understanding of team work and intersectoral collaboration principles, fosters to solve the problems searching for new effective health and social care collaboration models.

**Research question:**

The aim of the project is to reflect current cooperation between PHC providers (family physicians and community nurses) and their cooperation with social institutions solving PHC problems in social risk families.

**Method:**

Current situation of collaboration between social and health care institutions will be assessed using triangulation technique (i.e. qualitative and quantitative interview of social and health care providers, as well innovative vignettes method to evaluate the cooperation between PHC providers). On the basis of the results and international experience, it is planned to provide and present a new collaboration model of good practice. The case - control study of the efficiency of the new collaboration model will be performed in the families with increased social risk in the experimental PHC settings during year 2013.

**Results:**

The findings of the project will be a background for a further successful intersectoral and multidisciplinary collaboration implementation in National level. In addition practical recommendations will be prepared for family physicians, community nurses and social workers.

**Conclusions:**

the ongoing research project.

**Points for discussion:**

1. To discuss the appropriateness of methods selected in this project.
2. To share the ideas about the creation of new collaboration model and it's implementation.

**PRESENTATION 65: Saturday 20th October, 2012**  
**16.00-16.30 h.**

**FREESTANDING PAPER**  
**Ongoing study with preliminary results**

**TITLE:** Medical Education in Ecuador: challenges to improve obstetrical skills for rural practice.

**AUTHOR(S):** Galo Sánchez, Kristin Hendrickx, Roy Remmen, Paul Van Royen

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Background: Obstetrical outcomes in Ecuador are a problem. Maternal mortality ratio is 78% and the first cause is postpartum hemorrhagic problems. Medical education is hospital based and provided in the larger cities. Students have little or no contact with rural areas until they do a compulsory rural health service after their final year. Rural practitioners provide more obstetrical care and perform more procedures than their urban counterparts. There is little information on quality training obstetrical needs.

Research questions:

Which are the obstetrical skills necessary for rural practice in SE-Ecuador?

What is the performance of final year UTPL students for obstetrical skills?

Methods: A survey, based on inventory of obstetrical skills, was sent to UTPL students from 4th to 6th year (n= 220) and teachers (n=15), students from 6th year (n= 68), teachers (n= 23) and residents (n=37) from the Family Residence program at PUCE and rural doctors in southern Ecuador (n=90). An Objective Structure Clinical Evaluation (OSCE) for the current taught skills in UTPL was performed among 39 final year students.

Results:

392 answers from 453 people define the major obstetrical skills: taking blood pressure, pelvic examination and pap smear, episiotomy and repair, control of labour, management of postpartum hemorrhagic problems and new born resuscitation.

Most of the 39 students do not pass the OSCE for the current taught skills in the traditional curriculum. According to the identified inventory of major obstetric skills, the OSCE shows that medical students do not have the necessary skills.

Conclusions:

This study identifies the necessary obstetrical skills for rural doctors in SE Ecuador. Results show that final year students are not prepared for obstetrical care in rural areas. Further research is needed to evaluate the implementation of new obstetrical teaching materials in the skills lab.

Points for discussion:

1. Are there similar experiences in other countries?
2. What is the experience with implementing obstetrical skills in the skills lab?